

December 6, 2019
19 Grove St.
Tonawanda, NY 14150

Erie Co. Water Authority
3750 River Rd.
Tonawanda, NY 14150

To Whom it may concern;

I recently had a water main problem at my home at 19 Grove St. Tonawanda. My water supply line from the street (inside my home) burst accidentally + it could have been really bad. However, I just want to thank the crew that came out that Saturday night.

Being a "holiday" weekend + all I was so relieved to find that there are men at work at all times. What a comfort! They finally got to the shut off (which had been concreted over) + shut off the water. They patched it up nice that same night! Thank you Thank you Thank you—

Sincerely
Nancy A. Rolando
Merry Christmas
to you all!

