

Questions have been raised pertaining to the GIS TECHNICAL SUPPORT CONSULTING SERVICES RFP - ECWA Project No. 202000136. Please see the questions posed and the responses (in red) below.

1. In the Azure Server, what is the RDBMS software used to host the Enterprise GIS Database?  
**Microsoft SQL Server Management Studio v18.4**
2. How is the Water Asset data being edited? When the data is pulled down nightly from the Azure database, are there edits made using ArcGIS Desktop and data pushed back up, or are edits made in the Azure GIS database using the ArcGIS Server web mapping application?  
**Water asset data is being edited using ArcGIS Desktop directly connected to the Azure SQL database. Data is downloaded from Azure to a local ECWA server on a nightly basis. The downloaded local geodatabase is utilized by ArcGIS Desktop users at the ECWA Service Center (primarily Engineering staff and Dispatchers).**
3. Are there Linked documents(PDFs, DWGs) assigned to the assets in the ArcGIS Server web mapping application? If yes, are they stored in the Azure Server or are made available via HTTP through a Web Server from the ECWA network.  
**Yes, there are linked .pdf documents to such things as valves, hydrants and services. The .pdf documents are stored on a local ECWA server and synced to the Azure server once an hour.**
4. Is Cityworks configured with Edit privileges for the GIS data from within the work order system? Also, does the ArcGIS Server Web Mapping Application consume event Layers and WMS Services from Cityworks?  
**Cityworks is not configured with edit privileges. GIS edits are made strictly by GIS staff. The ArcGIS Server Web Mapping Application does not consume any event layers or WMS Services from Cityworks.**
5. How is AVL data feed used/viewed currently in the GIS System? Is there Historical AVL stored in Enterprise Geodatabase?  
**The AVL system is provided by a separate vendor who has their own web mapping interface. AVL data is not currently viewed in the GIS system.**
6. Is the Mobile Field Application built using ArcGIS Engine, ArcGIS Runtime, and what device do the field users use?  
**GIS information is disseminated to field personnel via a web mapping application. The types of devices utilized to view GIS data from the web mapping application include cell enabled laptop computers, tablets and cell phones – basically anything with an internet connection and a web browser.**
7. How many users are there for
  - a. ArcGIS Desktop - **approximately 15**
  - b. Mobile Field Application
  - c. ArcGIS Server web mapping application - **approximately 50**
8. Can foreign companies bid on this RFP – **Yes, a “foreign” corporation may respond to an RFP or a Bid Invitation. However, the “foreign” corporation must be registered with the New York**

**Department of State as a foreign corporation. Some “foreign” corporation may have filed with the NYS Department of Taxation and Finance for the purpose of sales and use taxes, BUT this is not the same as being registered as a “foreign” with the state.**

9. Can the work be done overseas with meetings and trainings taking place over Zoom, Webex or similar packages - **Those who review the proposal will determine if that feature of the proposal is acceptable or not acceptable.**