

ERIE COUNTY WATER AUTHORITY

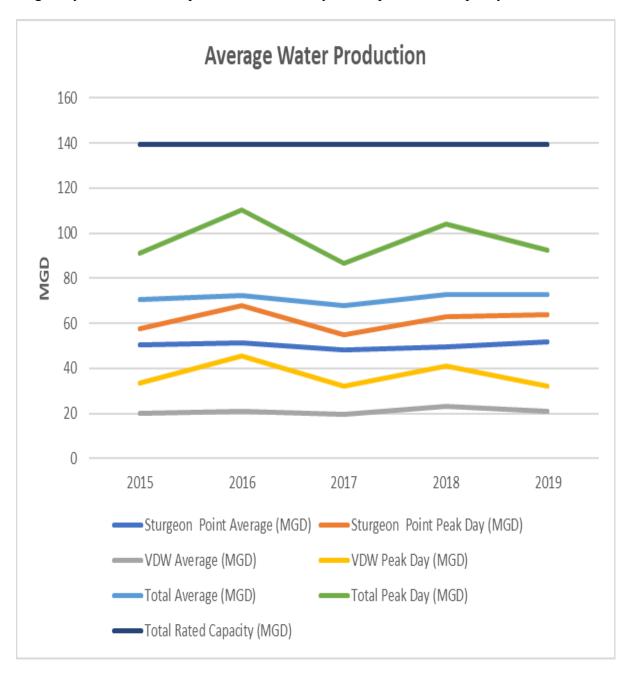
The Erie County Water Authority is a Public Benefit Corporation formed in 1949 to provide a potable water supply to the residents of Erie County. The Authority was created by an Act of the New York State Legislature, codified in Sections 1050 through 1073 of Title 3 (the "Erie County Water Authority Act") of Article 5 of the Public Authorities Law of the State of New York (as amended), to, among other things, finance, construct, operate and maintain a water supply and distribution system to benefit the residents of the County of Erie, New York. The Authority became operational in 1953.

The mission of the Erie County Water Authority is to provide all of its customers a plentiful supply of safe, high quality and affordable drinking water through reliable infrastructure.

In evaluating our success in fulfilling our mission, the Erie County Water Authority (Authority) measures its performance on the following pages.

Provide a plentiful supply of water

The Authority treats and supplies adequate volumes of water to serve over 170,000 customers throughout thirty-six municipalities in Erie County and parts of Chautauqua, Cattaraugus, western Wyoming and western Genesee Counties. The chart below depicts the average amount of water produced in millions of gallons per day (MGD), and peak single day amounts as compared to the Authority's total production capacity.



Provide safe, high-quality water

The Authority's diligence and commitment to provide safe, reliable, clean water is demonstrated by testing 365 days/year. Listed below are the parameters the Authority tests in each of the water treatment plants and in the area serviced by each of our two water treatment facilities. Additional information on each of the parameters listed below may be found in our Annual Water Quality Report, available on our website ECWA.org.

2019 WATER QUALITY TESTS

TEST	NUMBER OF TESTS COMPLETED FOR THE YEAR 2019	EXCEEDED MCL YES/NO							
MICROBIOLOGICAL PARAMETERS									
TOTAL COLIFORM/E. COLI	7181 No								
PHYTOPLANKTON	39	No							
ZEBRA MUSSEL VELIGER	42	No							
METALS, INORGANICS, PHYSICAL TESTS									
CHLORIDE	4372	No							
FREE CHLORINE	11422	No							
FLUORIDE	2830	No							
BARIUM	2	No							
NITRATE	2	No							
PH	10426	No							
TURBIDITY	12450	No							
CALCIUM HARDNESS	4392	No							
CONDUCTIVITY	2210	No							
ALKALINITY	4369	No							
ORGANIC COMPOUNDS									
TOTAL TRIHALOMETHANES	82	No							
TOTAL HALOACETIC ACIDS	69	No							
UNREGULATED CONTAMINATES									
MICROCYSTINS	10	No/ND							

MCL: EPA established maximum contamination level

ND: Not detected; no MCL has been established by the EPA

Provide affordable water

The Authority provides affordable water to customers in the Western New York area. Based on quarterly usage of 19,750 gallons per quarter, the effective annual cost per household is less than 1% of the median annual household income in Erie County.

Area Rate Comparisons

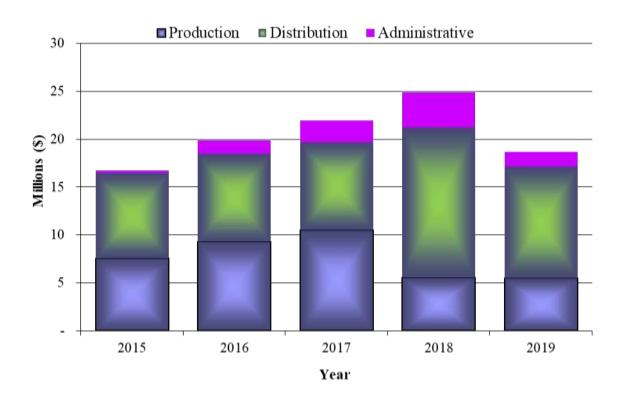
Municipality		Quarterly Bill For 19,750 Gallons	Effective Date*	
Traincipulity	Gallons	Gunons	Dute	
Village of Akron (outside the Village)	\$12.32	\$243.32	July 15, 2017	
Town of Hanover (outside District 2)		222.39	•	
Village of East Aurora (outside the Village) - gross rates		220.02	September 22, 2017	
Town of Hanover (inside District 2)		197.70	_	
Village of East Aurora (inside the Village) - gross rates		168.27	September 22, 2017	
Village of Akron (inside the Village)		162.35	July 15, 2017	
Town of Hanover (outside District 1)		161.16	• •	
Village of Springville		158.59	April 1, 2017	
Village of Orchard Park (outside the Village)		151.88	July 1, 2016	
Village of Angola (outside the Village)		146.74	March 1, 2019	
Village of Orchard Park (inside the Village)		139.44	July 1, 2016	
Village of North Collins (outside the Village)	6.99	138.05	April 1, 2010	
Town of Aurora (District e/o Village of E Aurora)		136.28	July 1, 2012	
Village of Farnham (outside the Village)		134.50	June 1, 2016	
Village of Angola (inside the Village)		133.12	March 1, 2019	
Village of Farnham (Brant Water Supply Area)		130.55	June 1, 2016	
Village of Gowanda		122.65	April 1, 2015	
Town of Elma - Outside District (gross rates)		110.21	January 1, 2019	
City of Buffalo - (cf) - (regular rates- 5/8" meter)		110.21	January 1, 2019	
Village of Farnham (inside the Village)	5.08	100.33	June 1, 2016	
Town of Elma - Inside District (gross rates)	5.06	99.94	January 1, 2019	
Village of Kenmore	5.05	99.74	June 1, 2016	
Town of Elma - Outside District (net rates)	5.02	99.15	Janaury 1, 2019	
Village of North Collins (inside the Village)		98.55	April 1, 2010	
Town of Tonawanda	4.68	92.43	January 1, 2019	
Town of Elma - Inside District (net rates)	4.56	90.06	January 1, 2019	
Town of Hanover (inside District 1)	4.46	88.09	February 1, 2018	
Erie County Water Authority	4.28 3.15	84.53	January 1, 2019	
Town of Grand Island		62.21	January 1, 2017	

^{*}Updated through 3/14/2019

Provide a reliable infrastructure to process and deliver water

The Authority sets rates and manages funds available for capital improvements to provide needed infrastructure investment.

	2015	2016	2017	2018	2019	
D 1 2	Φ 7 7 7 7 0 10 4	Φ 0 211 720	Φ10 502 1 5 0	Φ.5.502.624	Φ.Σ. 402, 422	
Production	\$ 7,559,124	\$ 9,311,730	\$10,502,150	\$ 5,582,624	\$ 5,493,433	
Distribution	8,878,951	9,161,837	9,167,498	15,639,868	11,659,896	
Administrative	316,327	1,403,477	2,300,890	3,676,658	1,528,116	
Total Capital Expenditures	\$16,754,402	\$19,877,044	\$21,970,538	\$24,899,150	\$18,681,445	
Capital expenditures per customer	\$ 99	\$ 117	\$ 129	\$ 146	\$ 109	



Additional questions:

1. Have the Board members acknowledged that they have read and understood the mission of the Authority?

Yes, the Board of Commissioners not only has read and understood the Authority's mission, but also has actively participated in the development of the performance measures used to evaluate whether the Authority is accomplishing its mission.

2. Who has the power to appoint the management of the Authority?

The Board of Commissioners directly appoints individuals to senior-level management positions, which are classified as exempt under the Civil Service Law. Those senior-level positions include the Executive Director, the Deputy Director/CFO, the Executive Engineer, the Attorney, and the Secretary of the Authority.

3. Does the Authority have a policy for appointing management of the Authority?

Yes, there is a Board-adopted policy and procedure outlining the process of hiring all employees. This policy, known as Policy No. 92, is posted on the Authority's website.

4. Briefly describe the role of the Board and the role of management in the implementation of the mission.

The Board is solely responsible for making policy decisions which are consistent with the Authority's mission. Senior managers are responsible for carrying out the Board's policies and the day-to-day operations, meeting the Authority's mission, as evidenced by the performance measures established by the Board of Commissioners.

5. Has the Board acknowledged that they have read and understand the responses to each of these questions?

At its Governance Committee meeting held on Tuesday, March 24, 2020, each Board member reviewed not only these questions, but also the entire PARIS report to be filed with the Authorities Budget Office and recommended to the Board a resolution authorizing its filing.