



# ERIE COUNTY WATER AUTHORITY

## INTEROFFICE MEMORANDUM

June 6th, 2025

To: Terrence D. McCracken, Secretary to the Authority

From: Dave Aubertine, Director IT & Cybersecurity

Subject: Spectrum Service Agreement

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ECWA has several internet and telephone service contracts with Time Warner/Spectrum that are expiring over the next 2-5 months. Spectrum has provided contracts to extend for 3 years at the current NYS OGS rate, resulting in slight reduction in our monthly recurring charges (from \$11,299.00 USD to \$10,955.00 USD) for the listed circuits. IT is requesting signature on the following 3 documents from the vendor:

- E911 Form
- Service Order
- Interstate Form

**Budget Information:**

Unit: 8525

O&M Budget Item 23 – Telephone

DWA:

cc:

C. Eaton

J. Tomaka

L Kowalski

L. Lester,

T. McCracken

M. Carney

**ERIE COUNTY WATER AUTHORITY  
AUTHORIZATION FORM  
For Approval/Execution of Board Meeting Documents**

**Document Name:** \_\_\_\_\_ **Project No.:** \_\_\_\_\_

**Description:** \_\_\_\_\_

**Item Description:**

Choose one:

Other: \_\_\_\_\_

**Action Requested:**

Choose one:

Other: \_\_\_\_\_

**Approvals Required:**

**APPROVED AS TO CONTENT:**

Chief Financial Officer



Date: 07/07/2025

Chief Operating Officer



Date: 06/25/2025

Claims Rep. – Risk Manager



Date: 6/25/2025

Comptroller



Date: 6/25/2025

Director of Administration



Date: 07/10/2025

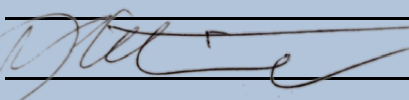
Director of Distribution

Date: \_\_\_\_\_

Director of Human Resources

Date: \_\_\_\_\_

Director of IT



Date: 6/20/25

Director of Production

Date: \_\_\_\_\_

Director of Water Quality

Date: \_\_\_\_\_

Executive Engineer



Date: 7/10/2025

General Counsel (Legal)



Date: 6/25/2025

Other: \_\_\_\_\_

Date: \_\_\_\_\_

**APPROVED FOR BOARD RESOLUTION:**

Secretary to the Authority



Date: 7/14/2025

**Remarks:** \_\_\_\_\_

**Resolution Date:** \_\_\_\_\_ **Item No:** \_\_\_\_\_

# Spectrum™ Voice Service E911 Acknowledgement

**Customer Name:** NYS TCS - Erie County Water Authority

**Billing Address:** 3030 Union Rd. Cheektowaga NY 14227

If Customer's order includes Voice Service, please confirm that you understand this important information regarding E911 access and Spectrum Voice Service.

**Spectrum<sup>1</sup> Voice Service customer premise equipment ("CPE") is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.**

When a user of Voice Service dials 911, the location of the CPE used to place the call is automatically provided to an emergency services provider. Spectrum Voice Service CPE must not be moved to a new location without first advising Spectrum of the new location. If Customer moves the Spectrum Voice Service CPE to a new location without authorization and a user of the service dials 911, the caller will need to provide his or her location, including any building, floor or room identifier, to the 911 operator, or the call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising Spectrum of an address change, if a user dials 911, the caller must provide the location, including any building, floor or room identifier, to the emergency operator. This is necessary to ensure emergency services are dispatched to the new location because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, a caller will always need to convey the 911 service location information to the emergency operator.

Customer must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Voice Service is installed.

Customer must advise each potential user of Spectrum Voice Service of the foregoing characteristics of the service with respect to 911 service.

By signing below, I confirm that I am duly authorized to sign this Acknowledgement on behalf of Customer and that Customer agrees to the obligations described above.

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(Authorized Customer Signature)

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(Date Signed)

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(Printed Name)

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(Title)

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<sup>1</sup> "Spectrum" refers to Charter Communications Operating, LLC and its subsidiaries providing the Services.



## Ethernet Intrastate-Only Traffic Certification

**Customer Name (Legal Entity):** NYS TCS - Erie County Water Authority

**Billing Address:**

\*\*\*\*\*0337

3030 Union Rd.

Cheektowaga NY 14227

### Circuit ID / Account Number

Charter Communications Operating, LLC and its subsidiaries providing the Services ("Spectrum"), presumes that more than 10% of the traffic carried on the WAN/Ethernet services that we provide to you over any circuit will be interstate in nature, and that therefore by Federal Communications Commission regulation each such circuit must be treated as jurisdictionally interstate in its entirety. If you expect that **10% or less** of the traffic to be carried over any circuit will be **interstate** in nature, please complete the certification form below to identify the relevant circuit(s) and specify the expected jurisdictional allocation of your traffic associated with such circuit(s). Please note that all Internet-related traffic is presumptively interstate. Also, please note that **you must provide this when you enter into, or renew, your contract or Service Order, when you add WAN/Ethernet services or circuits, and whenever there is a material change in the actual or expected jurisdictional nature of your traffic.** In the event that you fail to provide this certification in accordance with procedures specified by Spectrum, Spectrum reserves the right to again presume that more than 10% of the traffic carried over each circuit is interstate in nature and calculate the fees applicable to that usage accordingly.

### CERTIFICATION

I certify that the traffic carried by Spectrum in its provision of WAN/Ethernet services on the circuits **listed on the attached Service Order** is jurisdictionally intrastate and **will contain no more than 10% interstate traffic.**

\_\_\_\_\_  
(Authorized Customer Signature)

\_\_\_\_\_  
(Date Signed)

\_\_\_\_\_  
(Printed Name)

\_\_\_\_\_  
(Title)



## Ethernet Intrastate-Only Traffic Certification

Authorized Customer Contact Information:

Phone: (716) 685-8210

Email: daubertine@ecwa.org

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## SERVICE AGREEMENT (SA)

### Pursuant to NYS OGS TCS Contract PS68706

THIS SERVICE AGREEMENT ("Service Agreement"), is executed upon the date of the last signature set forth in the signature block below and is by and between **Time Warner Cable Northeast, LLC d/b/a Spectrum**, on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the terms and conditions of the **New York State Office of General Services Telecommunications Connectivity Services Contract No. PS68706, as amended (the "NYS OGS TCS Contract")**. Except as specifically modified herein, all other terms and conditions of the NYS OGS TCS Contract shall remain unamended and in full force and effect. The effective date ("Effective Date") is the date Customer receives a completion notice from Spectrum.

#### Spectrum Contact Information

Contact: John Taylor  
Telephone: 7165588031  
Email: john.taylor@charter.com

#### Customer Information

Customer Name NYS TCS - Erie County Water Authority		Order # 14665895
Address 3030 Union Rd. Cheektowaga NY 14227		
Telephone (716) 685-8210		Email: daubertine@ecwa.org
Contact Name Dave Aubertine	Telephone (716) 685-8210	Email: daubertine@ecwa.org
Billing Address 3030 Union Rd. Cheektowaga NY 14227		
Billing Contact Name	Telephone	Email:

#### NEW AND REVISED SERVICES AT 3030 Union Rd , Cheektowaga NY 14227

Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
EPL 2Gbps	36 Months	2	\$700.00	\$1,400.00
Hub - ELINE Master	36 Months	2	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$1,400.00</b>

NEW AND REVISED SERVICES AT 3030 Union Rd Unit 1, Cheektowaga NY 14227				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Enterprise Trunking	36 Months	24	\$13.00	\$312.00
DID Block 100 Numbers	36 Months	2	\$0.00	\$0.00
DID Block 20 Numbers	36 Months	4	\$0.00	\$0.00
10,000 Minutes	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$312.00</b>

NEW AND REVISED SERVICES AT 3030 Union Rd Unit EPL, Cheektowaga NY 14227				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Hub - ELINE Master	36 Months	3	\$0.00	\$0.00
EPL 200 Mbps	36 Months	3	\$500.00	\$1,500.00
<b>TOTAL*</b>				<b>\$1,500.00</b>

NEW AND REVISED SERVICES AT 295 Main St Unit RM 350, Buffalo NY 14203				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
EPL 200 Mbps	36 Months	1	\$500.00	\$500.00
Spoke	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$500.00</b>

NEW AND REVISED SERVICES AT 3365 Two Rod Rd , East Aurora NY 14052				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spoke	36 Months	1	\$0.00	\$0.00
EPL 200 Mbps	36 Months	1	\$500.00	\$500.00
<b>TOTAL*</b>				<b>\$500.00</b>

NEW AND REVISED SERVICES AT 6007 Lake Ave Unit WINDOM, Orchard Park NY 14127				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
EPL 200 Mbps	36 Months	3	\$500.00	\$1,500.00
Hub - ELINE Master	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$1,500.00</b>

NEW AND REVISED SERVICES AT 295 Main St Unit 1, Buffalo NY 14203				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Enterprise Trunking	36 Months	36	\$13.00	\$468.00
DID Block 100 Numbers	36 Months	2	\$0.00	\$0.00
DID Block 20 Numbers	36 Months	4	\$0.00	\$0.00
15,000 Minutes	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$468.00</b>

NEW AND REVISED SERVICES AT 3750 River Rd Unit EPL, Tonawanda NY 14150				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spoke	36 Months	1	\$0.00	\$0.00
EPL 2Gbps	36 Months	1	\$700.00	\$700.00
<b>TOTAL*</b>				<b>\$700.00</b>

NEW AND REVISED SERVICES AT 3030 Union Rd Unit FIA, Cheektowaga NY 14227				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Dedicated Fiber Internet 2Gbps	36 Months	1	\$1,300.00	\$1,300.00
61 Static IP Addresses	36 Months	1	\$75.00	\$75.00
<b>TOTAL*</b>				<b>\$1,375.00</b>



NEW AND REVISED SERVICES AT 3300 River Rd , Tonawanda NY 14150				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spoke	36 Months	1	\$0.00	\$0.00
EPL 200Mbps	36 Months	1	\$500.00	\$500.00
<b>TOTAL*</b>				<b>\$500.00</b>

NEW AND REVISED SERVICES AT 722 Sturgeon Point Rd , Derby NY 14047				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
EPL 2Gbps	36 Months	1	\$700.00	\$700.00
Spoke	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$700.00</b>

NEW AND REVISED SERVICES AT 1193 Sweet Home Rd , Amherst NY 14226				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
EPL 200Mbps	36 Months	1	\$500.00	\$500.00
Spoke	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$500.00</b>

NEW AND REVISED SERVICES AT 21 Penora St , Depew NY 14043				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spoke	36 Months	1	\$0.00	\$0.00
EPL 200Mbps	36 Months	1	\$500.00	\$500.00
<b>TOTAL*</b>				<b>\$500.00</b>

NEW AND REVISED SERVICES AT 75 Pennock Pl Unit PH-PS, Cheektowaga NY 14225				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spoke	36 Months	1	\$0.00	\$0.00
EPL 200Mbps	36 Months	1	\$500.00	\$500.00
<b>TOTAL*</b>				<b>\$500.00</b>

VOICE SERVICE ORDER INFORMATION			
E-911 Location Address	Current LEC	Current IXC	LEC BTNs



1. TOTAL CHARGE(S). TOTAL MONTHLY RECURRING CHARGES AND TOTAL ONE-TIME CHARGES ARE DUE IN ACCORDANCE WITH THE NYS OGS TCS CONTRACT.
2. THE RATES AND CHARGES SET FORTH IN THIS SA DO NOT INCLUDE, BUT ARE SUBJECT TO TAXES, SURCHARGES AND FEE CHARGES AS SET FORTH IN THE NYS OGS TCS CONTRACT.
3. CUSTOMER WILL NOT BE ELIGIBLE TO RECEIVE ANY OTHER ADDITIONAL DISCOUNTS, PROMOTIONS AND/OR CREDITS.
4. SPECIAL TERMS. [None.]

By signing below, the signatory represents they are duly authorized to execute this Service Order

<b>CUSTOMER</b>	<b>Time Warner Cable Northeast, LLC</b> <b>By: Charter Communications, Inc., its Manager</b>
Signature: _____	Signature: _____
Printed Name: _____	Printed Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

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