

From: [Thiyagarajan, Kalaivani](#)
To: [foil](#)
Subject: RE: [EXTERNAL] RE: (Send Secure) Water and sewer pay off request - Address *** 91 Mount Vernon Rd Amherst, NY 14226-4313
Date: Thursday, April 23, 2026 3:19:33 PM
Attachments: [image001.png](#)

Hello Team,

Received an invoice for \$4311.65 for water , kindly send the billing history along with mailing address to make the payment .

AC#32778301-4

Name -ROBERT S SCHULTZ

WATER & SEWER STATEMENT REQUEST

ALTISOURCE™ SOLUTIONS INC is a property preservation firm which manages the Properties on behalf of bank on Vacant Property and we are in need with the confirmation if the Utility is active at the location or not and Utility invoices if the Property has any past due balances, liens, or any unpaid water and sewer bills.

Address- 91 Mount Vernon Rd Amherst, NY 14226-4313

If applicable, please forward a statement or zero balance letter to the address referenced below, for any pre and post - foreclosure unpaid water and sewer utility balance that may, or have a lien imposed against the subject property, which has statutorily survived foreclosure, or if said outstanding balance will remain as a financial liability. against the property and/or any future occupants/owners. Please refer to your local state statute associated with governing foreclosing institution's liability for unpaid water and sewer services. Please be advised that Altisource requires that all Utility Invoice statements include a detailed with a breakdown of fees and dates incurred for payment to be processed.

Company Name	:	ALTISOURCE™ SOLUTIONS INC
Mailing Address	:	7730 Market Center Suite 100 , El Paso, Texas 79912
Phone number	:	(866) 952-6514
Fax number	:	(561) 682-8030

Email : utilityinvoice@altisource.com
Email : kalaivani.thiyagarajan@altisource.com

-

Thanks.



[Kalaivani.P](#) | Utility Co-Ordinator | AFS Operations.
Kalaivani.Thiyagarajan@altisource.com
7730 Market Center Suite 100, El Paso, Texas 79912.
Phone Number : +1 470-870-4052

From: ECWA Information <info@ecwa.org>
Sent: Thursday, April 23, 2026 5:47 PM
To: Thiyagarajan, Kalaivani <Kalaivani.Thiyagarajan@altisource.com>
Subject: RE: [EXTERNAL] RE: (Send Secure) Water and sewer pay off request - Address *** 91 Mount Vernon Rd Amherst, NY 14226-4313

CAUTION: This email originated outside of the organization. Do not click on any links or open attachments unless you recognize the sender and know the content is safe. If you have the slightest of doubts, click the Hox button to report this email.

Good morning,

I can only provide a current statement for you- see attached. If you need more detailed billing/payment history and statutes, you will have to go through our Freedom of Information process. Email foil@ecwa.org and our FOIL officer will assist you from there.

Kind regards,
Erica J.

Erica Jankiewicz
Assistant Business Office Manager
Erie County Water Authority
P: 716-849-8444
ejankiewicz@ecwa.org

From: Thiyagarajan, Kalaivani <Kalaivani.Thiyagarajan@altisource.com>
Sent: Wednesday, April 22, 2026 4:52 PM
To: ECWA Information <info@ecwa.org>
Subject: [EXTERNAL] RE: (Send Secure) Water and sewer pay off request - Address *** 91 Mount Vernon Rd Amherst, NY 14226-4313

This message was sent from outside the organization. Do not open links or attachments unless you recognize the source of this email and know the content is safe.

WATER & SEWER STATEMENT REQUEST

ALTISOURCE™ SOLUTIONS INC is a property preservation firm which manages the Properties on behalf of bank on Vacant Property and we are in need with the confirmation if the Utility is active at the location or not and Utility invoices if the Property has any past due balances, liens, or any unpaid water and sewer bills.

Address- 91 Mount Vernon Rd Amherst, NY 14226-4313

If applicable, please forward a statement or zero balance letter to the address referenced below, for any pre and post - foreclosure unpaid water and sewer utility balance that may, or have a lien imposed against the subject property, which has statutorily survived foreclosure, or if said outstanding balance will remain as a financial liability.

against the property and/or any future occupants/owners. Please refer to your local state statute associated with

governing foreclosing institution's liability for unpaid water and sewer services. Please be advised that Altisource requires that all Utility Invoice statements include a detailed with a breakdown of fees and dates incurred for payment to be processed.

Company Name : **ALTISOURCE™ SOLUTIONS INC**
Mailing Address : **7730 Market Center Suite 100 , El Paso, Texas
79912**
Phone number : **(866) 952-6514**
Fax number : **(561) 682-8030**
Email : utilityinvoice@altisource.com
Email : kalaivani.thiyagarajan@altisource.com

Thanks.



Kalaivani.P | Utility Co-Ordinator | AFS Operations.
Kalaivani.Thiyagarajan@altisource.com
7730 Market Center Suite 100, El Paso, Texas 79912.
Phone Number : +1 470-870-4052

From: Thiyagarajan, Kalaivani
Sent: Tuesday, April 14, 2026 11:54 PM
To: 'info@ecwa.org' <info@ecwa.org>
Subject: RE: [Send Secure] Water and sewer pay off request - Address *** 91 Mount Vernon Rd Amherst, NY 14226-4313

Hello Team,

Kindly provide an update for the below request .

Thanks.



Kalaivani.P | Utility Co-Ordinator | AFS Operations.
Kalaivani.Thiyagarajan@altisource.com
7730 Market Center Suite 100, El Paso, Texas 79912.
Phone Number : +1 470-870-4052

From: Thiyagarajan, Kalaivani
Sent: Tuesday, April 14, 2026 12:37 AM
To: info@ecwa.org

Subject: [Send Secure] Water and sewer pay off request - Address *** 91 Mount Vernon Rd
Amherst, NY 14226-4313

WATER & SEWER STATEMENT REQUEST

ALTISOURCE™ SOLUTIONS INC is a property preservation firm which manages the Properties on behalf of bank on Vacant Property and we are in need with the confirmation if the Utility is active at the location or not and Utility invoices if the Property has any past due balances, liens, or any unpaid water and sewer bills.

Address- 91 Mount Vernon Rd Amherst, NY 14226-4313

If applicable, please forward a statement or zero balance letter to the address referenced below, for any pre and post - foreclosure unpaid water and sewer utility balance that may, or have a lien imposed against the subject property, which has statutorily survived foreclosure, or if said outstanding balance will remain as a financial liability. against the property and/or any future occupants/owners. Please refer to your local state statute associated with governing foreclosing institution's liability for unpaid water and sewer services. Please be advised that Altisource requires that all Utility Invoice statements include a detailed with a breakdown of fees and dates incurred for payment to be processed.

Company Name	:	ALTISOURCE™ SOLUTIONS INC
Mailing Address	:	7730 Market Center Suite 100 , El Paso, Texas 79912
Phone number	:	(866) 952-6514
Fax number	:	(561) 682-8030
Email	:	utilityinvoice@altisource.com
Email	:	kalaivani.thiyagarajan@altisource.com

-

Thanks.



Kalaivani.P | Utility Co-Ordinator | AFS Operations.
Kalaivani.Thiyagarajan@altisource.com
7730 Market Center Suite 100, El Paso, Texas 79912.
Phone Number : +1 470-870-4052

***** This
email message and any attachments are intended solely for the use of the addressee. If
you are not the intended recipient, you are prohibited from reading, disclosing,
reproducing, distributing, disseminating or otherwise using this transmission. If you have
received this message in error, please promptly notify the sender by reply email and
immediately delete this message from your system. This message and any attachments
may contain information that is confidential, privileged or exempt from disclosure.
Delivery of this message to any person other than the intended recipient is not intended
to waive any right or privilege. Message transmission is not guaranteed to be secure or
free of software viruses.

Confidentiality Notice: This electronic mail transmission is intended for the use of the individual or entity to which it is addressed and may contain confidential information belonging to the sender which is protected by the attorney-client privilege/or otherwise. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this transmission in error, please notify the sender immediately by e-mail and delete the original message. Thank you for your cooperation.