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From: Cynthia <tappanzee@posteo.net>

Sent: Monday, May 16, 2022 8:30 PM

To: foil <foil@ecwa.org>

Subject: [EXTERNAL] FOIL Request

Hi,

As a home owner at 2861 Tonawanda Creek Road in Amherst, I have witnessed numerous water issues at our house. The water has to be turned off, it seems to me, quite often, as there is some kind of problem with the water main breaking.

I have the following questions:

1. How many times has the water service been disrupted to my neighborhood in the past 12 months?
2. Why has the water service been disrupted? ie, is the pipe old, did they repair it and have to repair it again? Do they have to repair the repairs?
3. I understand that the pipes need to be replaced, and thanks to an influx of infrastructure funding, this will happen. When can we expect new pipes in our neighborhood? Has the Town of Amherst allocated funds for our water service to be improved?
4. While I have asked about the past year's repairs, can you tell me any of the history of repairs to the water pipes in this area?

As a citizen of the Town of Amherst, I would like to have this information so that I can make my concerns known.

Thank you very much,

Cynthia Frame-Endres

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