

**PROPERTY DAMAGE CLAIMANT STATEMENT**  
**CLAIMS REPRESENTATIVE / RISK MANAGER**  
**ERIE COUNTY WATER AUTHORITY**  
**295 MAIN STREET – ROOM 350**  
**BUFFALO, NEW YORK 14203-2494**  
**(716) 849-8465– TELEPHONE**  
**(716) 849-8463 - FAX**

**Property Damage Claim :**

Claimant Name	Robert & Colleen Pontello		
Address	8183 Stahley Rd	Zip Code	14051
Home Phone #	Robert Cell # 716- [REDACTED]	Work Phone #	

Accident / Damage Location	8183 Stahley Rd, E. Amherst NY 14051		
Date of Incident	08/08/2021	Time of Incident	4:30 a.m. / p.m.
Police Contacted?	Yes <input checked="" type="radio"/> No	Police Report Taken?	Yes <input checked="" type="radio"/> No
What Agency?			

If this is not your property, give the name and address of the owner:

N/A if not applicable

Name	N/A		
Address		Zip Code	
Home Phone #		Work Phone #	

Repair Estimates	\$ To be forwarded at a later date
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Attach Estimates

Witness(es), if available

Name	James Felber	Name	Barry Small
Address	8185 Stahley Rd.	Address	5081 Anfield Rd.
Phone	East Amherst NY 14051	Phone	Williamsville NY 14221

716- [REDACTED]

716- [REDACTED]

Claimant's Statement (please be specific):

On August 8<sup>th</sup> 2021 I awoke to a ringing phone at 4:30 Am. It was my neighbor, Jim Felber from 8185 Stanley Rd. He alerted me to the fact that he had water in his basement and that I should check mine. I checked my basement and we had about 4" of water over the entire basement. I kept in touch with Jim who had contacted ECWA at approximately 4:40 am. I did not feel the need to contact anyone because Jim stated ECWA was sending someone out to shut the water off. I was familiar with the protocol as this has happened 4x in the last 18 yrs. When I went outside our yard was covered in water and it went up to the garage door. We waited for 3 hrs before they came to turn the water off. We were told that there was only 1 person on call and they got here as soon as they could. At that time we had 8" of water in the basement. In years past we had considerable damage to content but this time the dry wall and insulation were also affected.

Not only did we suffer considerable damage, and losses of our personal property & belonging, the water damage, the dry wall, insulation, doors and trim as we have a finished basement. While the damage is significant it is difficult to put a

All statements herein are made under penalty of perjury.

Date: 10-13-21

Add Additional Pages if necessary  
Robert Pondell  
Calleen Pondells  
Claimant's Signature

STATE OF NEW YORK )  
COUNTY OF ERIE )

ss:

MICHELLE A. BRADLEY  
NOTARY PUBLIC, STATE OF NEW YORK  
Reg. No. 01GR6021532  
QUALIFIED IN ERIE COUNTY  
My Commission Expires March 15, 2023

On this 13<sup>th</sup> day of October 2021, before me personally appeared to me known, and known to me to be the same person described in and who executed the within instrument and he/she acknowledged to me that he/she executed the same.

Notary Public

Michelle A. Bradley

Claimant's Statement (please be specific):

price on our time and inconveniences that has occurred. We had 2 people that set up home offices in the basement as they have been working from home since March 2020. We will be providing an inventory of items lost and cost of remediation.

All statements herein are made under penalty of perjury.

Date: 10-13-21

Add Additional Pages if necessary  
*Callan Ponzello*  
Claimant's Signature

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COUNTY OF ERIE        )     ss:

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*Michelle A. Bradley*  
Notary Public