## PROPERTY DAMAGE CLAIMANT STATEMENT CLAIMS REPRESENTATIVE! RISK MANAGER ERIE COUNTY WATER AUTHORITY 295 MAIN STREET - ROOM 350 BUFFALO, NEW YORK 14203-2494 (716) 849-8465- TELEPHONE (716) 849-8463 - FAX

# **Property Damage Claim:**

Address Q	Idress 20 Brille Sath			Zip Code	14221	
Home Phone #			Werk Phone #	4		
Accident / Damage I	ocation	20 Bai	lle Path	<del></del>		
			Time of Incident		? (a.m) / p.m.	
		/es (No)	Police Report 7	Taken?	Yes(No)	
What Agency?					N/A if not	
				address of the	owner:	
If this is	not your p	property, give	the name and a	address of the	applicable	
If this is	not your p	property, give	the name and a	audies of the	applicable	
	s not your p	property, give	the name and a	Zip Code	applicable	
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Name Address Home Phone #	stimates Estimates	\$ 650	Work Ph	Zip Code	applicable	
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Name Address Home Phone # Repair E	stimates Estimates	\$ 650	Work Ph ・33 Witness(es),	zip Code one #  \$  if available	Tryw Lubick Brille Path	

## **Andrea Poole**

From: Robert Lubick < firstrd5@yahoo.com>

Sent: Thursday, January 16, 2020 10:45 AM

To: Andrea Poole

Cc: Robert Lubick; Kathryn Lubick

**Subject:** Erie County Water Authority Notice of Claim

Attachments: IMG\_1254.jpg; IMG\_1255.jpg; IMG\_1256.jpg; IMG\_5022.jpg; IMG\_5023.jpg

### Andrea:

Find attached all the documentation required to support our claim:

January 16, 2020

Erie County Water Authority Notice of Claim Claimant's Statement Robert and Kathryn Lubick 20 Bridle Path Williamsville, New York 14221

The Claim: Prior to the 1/2/2020 visit from the Erie County Water Authority (to change the meter from a one and one half inch to an inch pipe) the meter valve had no leaks.

On or about the middle of December, 2019 we requested an explanation of our water bill to the Erie County Water Authority. The employee explained that the \$79.00 infrastructure charge was due to the fact that we had an inch and one half pipe meter in our home allowing us to have 39,000 gallons a water use each quarter. She explained that the entire area was originally built with these size pipes. She offered us the ability to reduce our bill to \$19 for each quarter by installing a new one inch pipe meter. We would be charged \$90.00 for the change but we quickly realized that we would be saving money within a years time. As senior citizens we are very cognizant of extra monthly charges. She checked the availability and January 2, 2020 was the first available.

Two plumbers came on the 2nd of January and quickly dispatched the issue. As they were leaving they said they left the pipe valve leaking but it may resolve itself in a couple of days. I asked them if they could fix it and they said they don't do that. They added that we would need a plumber if the leaking continued.

We called a plumber on the 8th of January because the leaking continued and they came and fixed it. The water authority needed to come out to shut off our water and return to turn it back on when the plumbers were finished. The plumbers charge was \$650.33. *Please see plumber's bill attachment*.

We called Erie County Water authority on the 9th of January to request that they not charge us the \$90.00 due to the leaking pipe problem (caused by the Erie County plumbers). The Erie County employee said they couldn't do that but we could claim the \$650.33 through the claims department. I spoke to Molly Mussura in the claims department and she explained the procedure and sent us the application for claim.

## Robert and Kathryn Lubick

## Claim should include:

Please see attached document:

- 1. Claimant statement
- 2. Filed claim with Liberty Mutual. We have \$1000 deductible policy, thus no payment from our insurance company.
- 3. Copy of our deed (proof of ownership)
- 4. There are no medical expenses being claimed
- 5. There was no further property damaged caused by the two Erie County Water Authority plumbers.
- 6. Evidence of claim. (Mr. Frank's Plumbers)
- 7. We spoke to each other, Mr. Frank's plumbers (receptionist to set repair appointment and Ed Pytlik the plumber) Liberty Mutual Insurance: Christina Harris Claims Resolution Specialist and Molly Mussara; Erie County Water Authority Risk management supervisor.

Fwd: Liberty Mutual Claim#:041775157-01

From: kathryn lubick (rkajecsb@yahoo.com)

To: firstrd5@yahoo.com

Date: Thursday, January 16, 2020, 09:05 AM EST

#### Begin forwarded message:

From: "Harris, Christina" < Christina. Harris@LibertyMutual.com>
Subject: Liberty Mutual Claim#:041775157-01
Date: January 13, 2020 at 12:58:04 PM EST

To: "rkajecsb@yahoo.com" <rkajecsb@yahoo.com>





Hello Robert & Kathryn Lubick,

It was a pleasure to speak with you today. Based on the invoice for your pipe repairs, the cost of damages do not exceed your policy deductible of \$1000.00. I have attached the coverage letter for your records. It has been my pleasure to assist you with your claim.

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You may receive a survey that will provide you an opportunity to provide direct feedback about your homeowner's claim experience with me. I know your time is valuable, and if you are able to take a few minutes to fill it out, I would be very grateful.

I know insurance can be confusing please save my contact information and feel free to use me as a reference with any questions regarding your policy in the future.

If you have any questions or concerns please feel free to contact me.

Sincerely,

Christina Harris
Claims Resolution Specialist I

Liberty Mutual Insurance PO Box 515097 Los Angeles, CA 90051 Direct Dial: 407-391-2134 Toll Free: (800) 318-6572 Ext. 74811

Facsimile: (866) 644-9464

Email: Christina.Harris@LibertyMutual.com

My Manager: Andrea Dunne

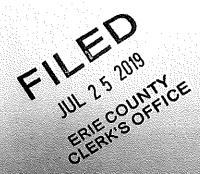
# EXECUTOR'S DEED

THIS INDENTURE, made this 10 day July, 2019

CHRISTOPHER WELTE 105 WILD FLOWER DRIVE, CHARLOTTESVILLE VA 22911

JENNIFER WELTE, A/K/A JENNIFER W. FERNOW 460 EAST 21<sup>51</sup> STREET, APT. 3K, BROOKLYN NY 11226

JILLIAN G. WELTE 2222 E. CARY STREET, #214, RICHMOND VA 23223



as Executors of the Last Will and Testament of RICHARD K. WELTE, Deceased, (Erie County Surrogates Court File No. 2019-1110/A), parties of the first part,

AND

ROBERT LUBICK AND KATHRYN LUBICK, husband and wife 54 UNIVERSITY AVENUE, BUFFALO NY 14214, parties of the second part,

WITNESSETH, that the parties of the first part, by virtue of the power and authority to them given in and by said Last Will and Testament, and in consideration of THREE HUNDRED THIRTY THOUSAND DOLLARS AND 00/100 (\$330,000.00) paid by the parties of the second part does grant and release unto the parties of the second part, their heirs and assigns forever,

ALL THAT TRACT OR PARCEL OF LAND, situate in the Town of Amherst, County of Erie and State of New York, being part of Lot No. 54, Township 12, Range 7 of the Holland Land Company's Survey and according map filed in Erie County Clerks' Office under Cover No. 2124 is known as Subdivision Lot Number Five (5), situate on the northwest comer of "Bridle Path" and Surrey Run.

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VIX.	Heating • Cooling © Plumbing ©	CUSTOMER NAME (Financially Responsible Pa		JOB CI	INTACT NAME	4
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Tonawar	ida, NY 14150 16) 876-8322	BILLING ADDRESS (If Different)	PHI	PHS		
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ORIGINAL REASON FO	OR CALL: Avalu	x sins off		~~		
the below recommendal	lions, and to use such labor an	/authorizing representative/tenant of the premises d materials as you deem advisable, Unless prior-	authorized for billing. All work done is due woor	romáletion (C.O.D.). L	For your peace of mind, should the repair amoun	
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I decline to have the recommended work performed at this time. SIGNATURE

THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS!

DATE

STATE OF MINISHCHUSE TIL COUNTY OF DUKES On this 10 day of JULY, in the year 2019, before me, the undersigned, personally appeared JENNIFER as Executor of the Estate Diction of WELTE as Executor of the Estate RICHARD K. WELTE, personally known to me or proved to me on the basis of satisfactory evidence to be the individual(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their capacity(ies), and that by his/her/their signature(s) on the instrument, the individual(s), or the person upon behalf of which the individual(s) acted, executed the instrument. STATE OF VICGINIA COUNTY OF Hanguel On this 10 day of JULY, in the year 2019, before me, the undersigned, personally appeared JILLIAN WELTE as Executor of the Estate RICHARD K. WELTE, personally known to me or proved to me on the basis of satisfactory evidence to be the individual(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their capacity(les), and that by his/her/their signature(s) on the instrument, the individual(s), or the person upon behalf of which the individual(s) acted, executed the instrument,