

PROPERTY DAMAGE CLAIMANT STATEMENT
CLAIMS REPRESENTATIVE / RISK MANAGER
ERIE COUNTY WATER AUTHORITY
 295 MAIN STREET - ROOM 360
 BUFFALO, NEW YORK 14203-2494
 (716) 849-8465 - TELEPHONE
 (716) 849-8463 - FAX

Property Damage Claim :

Claimant Name	Robert & Kathryn Lubick		
Address	20 Bridle Path	Zip Code	14221
Home Phone #	[REDACTED]	Work Phone #	[REDACTED]
	Cell		Cell

Accident / Damage Location	20 Bridle Path		
Date of Incident	1/2/2020	Time of Incident	? (a.m.) / p.m.
Police Contacted?	Yes (No)	Police Report Taken?	Yes (No)
What Agency?			

If this is not your property, give the name and address of the owner:

N/A if not applicable

Name			
Address		Zip Code	
Home Phone #		Work Phone #	

Repair Estimates Attach Estimates	\$ 650.33	\$
--------------------------------------	-----------	----

Witness(es), if available

Name	Robert Lubick	Name	Kathryn Lubick
Address	20 Bridle Path	Address	20 Bridle Path
Phone	716-597-8832	Phone	646-942-2119

Andrea Poole

From: Robert Lubick <firstrd5@yahoo.com>
Sent: Thursday, January 16, 2020 10:45 AM
To: Andrea Poole
Cc: Robert Lubick; Kathryn Lubick
Subject: Erie County Water Authority Notice of Claim
Attachments: IMG_1254.jpg; IMG_1255.jpg; IMG_1256.jpg; IMG_5022.jpg; IMG_5023.jpg

Andrea:

Find attached all the documentation required to support our claim:

January 16, 2020

Erie County Water Authority Notice of Claim
Claimant's Statement
Robert and Kathryn Lubick
20 Bridle Path
Williamsville, New York 14221

The Claim: Prior to the 1/2/2020 visit from the Erie County Water Authority (to change the meter from a one and one half inch to an inch pipe) the meter valve had no leaks.

On or about the middle of December, 2019 we requested an explanation of our water bill to the Erie County Water Authority. The employee explained that the \$79.00 infrastructure charge was due to the fact that we had an inch and one half pipe meter in our home allowing us to have 39,000 gallons a water use each quarter. She explained that the entire area was originally built with these size pipes. She offered us the ability to reduce our bill to \$19 for each quarter by installing a new one inch pipe meter. We would be charged \$90.00 for the change but we quickly realized that we would be saving money within a years time. As senior citizens we are very cognizant of extra monthly charges. She checked the availability and January 2, 2020 was the first available.

Two plumbers came on the 2nd of January and quickly dispatched the issue. As they were leaving they said they left the pipe valve leaking but it may resolve itself in a couple of days. I asked them if they could fix it and they said they don't do that. They added that we would need a plumber if the leaking continued.

We called a plumber on the 8th of January because the leaking continued and they came and fixed it. The water authority needed to come out to shut off our water and return to turn it back on when the plumbers were finished. The plumbers charge was \$650.33. *Please see plumber's bill attachment.*

We called Erie County Water authority on the 9th of January to request that they not charge us the \$90.00 due to the leaking pipe problem (caused by the Erie County plumbers). The Erie County employee said they couldn't do that but we could claim the \$650.33 through the claims department. I spoke to Molly Mussura in the claims department and she explained the procedure and sent us the application for claim.

Robert and Kathryn Lubick

Claim should include:

Please see attached document:

1. Claimant statement
2. Filed claim with Liberty Mutual. We have \$1000 deductible policy, thus no payment from our insurance company.
3. Copy of our deed (proof of ownership)
4. There are no medical expenses being claimed
5. There was no further property damaged caused by the two Erie County Water Authority plumbers.
6. *Evidence of claim. (Mr. Frank's Plumbers)*
7. We spoke to each other, Mr. Frank's plumbers (receptionist to set repair appointment and Ed Pytlik the plumber) Liberty Mutual Insurance : Christina Harris Claims Resolution Specialist and Molly Mussara; Erie County Water Authority Risk management supervisor.

Fwd: Liberty Mutual Claim#:041775157-01

From: kathryn lubick (rkajecsb@yahoo.com)

To: firstrd5@yahoo.com

Date: Thursday, January 16, 2020, 09:05 AM EST

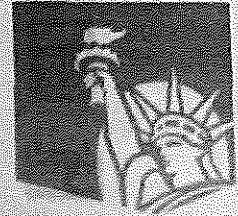
Begin forwarded message:

From: "Harris, Christina" <Christina.Harris@LibertyMutual.com>

Subject: Liberty Mutual Claim#:041775157-01

Date: January 13, 2020 at 12:58:04 PM EST

To: "rkajecsb@yahoo.com" <rkajecsb@yahoo.com>



Hello Robert & Kathryn Lubick,

It was a pleasure to speak with you today. Based on the invoice for your pipe repairs, the cost of damages do not exceed your policy deductible of \$1000.00. I have attached the coverage letter for your records. It has been my pleasure to assist you with your claim.

You may receive a survey that will provide you an opportunity to provide direct feedback about your homeowner's claim experience with me. I know your time is valuable, and if you are able to take a few minutes to fill it out, I would be very grateful.

I know insurance can be confusing please save my contact information and feel free to use me as a reference with any questions regarding your policy in the future.

If you have any questions or concerns please feel free to contact me.

Sincerely,

Christina Harris
Claims Resolution Specialist I
Liberty Mutual Insurance
PO Box 515097
Los Angeles, CA 90051
Direct Dial: 407-391-2134
Toll Free: (800) 318-6572 Ext. 74811
Facsimile: (866) 644-9484
Email: Christina.Harris@LibertyMutual.com
My Manager: Andrea Dunne

EXECUTOR'S DEED

THIS INDENTURE, made this 10th day July, 2019

CHRISTOPHER WELTE
105 WILD FLOWER DRIVE, CHARLOTTESVILLE VA 22911

JENNIFER WELTE, A/K/A JENNIFER W. FERNOW
460 EAST 21ST STREET, APT. 3K, BROOKLYN NY 11226

JILLIAN G. WELTE
2222 E. CARY STREET, #214, RICHMOND VA 23223

as Executors of the Last Will and Testament of **RICHARD K. WELTE, Deceased**, (Erie County Surrogates Court File No. 2019-1110/A), parties of the first part,

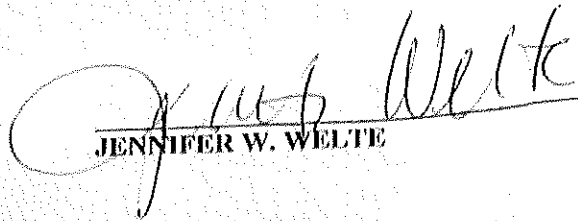
AND

ROBERT LUBICK AND KATHRYN LUBICK, husband and wife
54 UNIVERSITY AVENUE, BUFFALO NY 14214, parties of the second part,

WITNESSETH, that the parties of the first part, by virtue of the power and authority to them given in and by said Last Will and Testament, and in consideration of **THREE HUNDRED THIRTY THOUSAND DOLLARS AND 00/100 (\$330,000.00)** paid by the parties of the second part does grant and release unto the parties of the second part, their heirs and assigns forever,

ALL THAT TRACT OR PARCEL OF LAND, situate in the Town of Amherst, County of Erie and State of New York, being part of Lot No. 54, Township 12, Range 7 of the Holland Land Company's Survey and according map filed in Erie County Clerks' Office under Cover No. 2124 is known as Subdivision Lot Number Five (5), situate on the northwest corner of "Bridle Path" and Surrey Run.

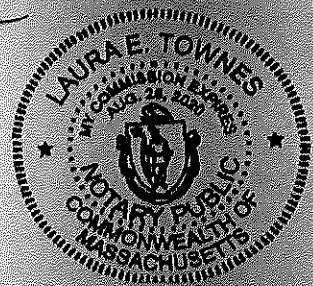
FILED
JUL 25 2019
ERIE COUNTY
CLERK'S OFFICE

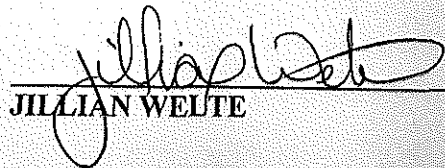

JENNIFER W. WELTE

STATE OF MASSACHUSETTS)
COUNTY OF Dukes) SS:

On this 10 day of JULY, in the year 2019, before me, the undersigned, personally appeared JENNIFER WELTE as Executor of the Estate RICHARD K. WELTE, personally known to me or proved to me on the basis of satisfactory evidence to be the individual(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their capacity(ies), and that by his/her/their signature(s) on the instrument, the individual(s), or the person upon behalf of which the individual(s) acted, executed the instrument.

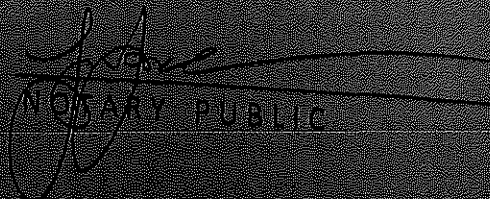

NOTARY PUBLIC




JILLIAN WELTE

STATE OF Virginia)
COUNTY OF Itanover) SS:

On this 10 day of JULY, in the year 2019, before me, the undersigned, personally appeared JILLIAN WELTE as Executor of the Estate RICHARD K. WELTE, personally known to me or proved to me on the basis of satisfactory evidence to be the individual(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their capacity(ies), and that by his/her/their signature(s) on the instrument, the individual(s), or the person upon behalf of which the individual(s) acted, executed the instrument.


NOTARY PUBLIC

