

[Facility Name]
[Street Address]
[City, ST ZIP Code]
Phone: [(XXX) XXX-XXXX]
Fax: [(XXX) XXX-XXXX]
DaVita.com

C-5



04/09/2026

Erie County Water Authority
295 Main St #350
Buffalo, NY 14203

Dear Operations Manager,

This is a letter of communication regarding our dialysis facility, DaVita Inc., **Orchard Park Dialysis**. Our facility has **24** dialysis stations and provides dialysis treatments to **70+** patients in the community. We operate during the week **Monday to Saturday** during the hours of **04:15 to 16:00**.

We would like to set up a meeting to discuss our facility emergency management plan, a communication process, and how we may fit into your emergency plan during any significant event. It is important to maintain a collaborative relationship to ensure mutual understanding of resources available, responsibilities, and challenges that may exist to providing life sustaining treatments after an emergency and/or disaster. If a large scale emergency or disaster were to occur, DaVita also has a corporate Emergency Management Team that will provide additional assistance and resources to ensure dialysis patients receive the treatment they need.

We understand that there may be situations where water quality may be compromised or services are lost due to unplanned occurrences. We have prepared contingencies for these situations. It is important to maintain a communication process regarding water quality and treatment processes and that our facilities be recognized by your plant manager and field repair teams as a critical medical facility. With regard to this, we ask that we be given high priority for the restoration of any service losses.

We have included updated facility emergency contact information for your records. Please include my facility in any correspondence or meetings you may have related to emergency preparedness and community disaster drills and exercises.

I look forward to our continued partnership in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Jonathon Walters", is written over a horizontal line.

Jonathon Walters
Facility Administrator

Enclosures: *DaVita Dialysis Facility Information*

DaVita Dialysis Facility Information

Instruction: Complete and send with Communication Letter

[Facility Name]
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Date of communication: **04/09/2026**

Facility name / number: **Orchard Park Dialysis 05673**

Medicare provider number: **33-2608**

Facility address: **3801 Taylor Road, Orchard Park, NY 14127**

Facility phone: **716-209-7200**

Facility fax: **716-209-7206**

Facility Administrator name: **Jonathon Walters**

Email address: **Jon. Walters@davita.com**

Facility emergency contact name: **Jonathon Walters**

Facility emergency contact number: **Cell: 716-430-4552**

Number of treatment stations: **24**

Number of isolation stations: **0**

Number of patients: **69**

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Communication Checklist

Water Utility Provider

Instruction: Complete at least annually and place with Facility Emergency Management Plan

Date of communication: **04/09/2026**

Facility name / number: **Orchard Park Dialysis 05673**

Agency information

Provider name: **Erie County Water Authority**

Business Phone number: **716-849-8444**

Emergency preparedness

Is dialysis facility noted as a critical healthcare facility?

- **Yes, Dialysis is life sustaining treatment.**

What are the provider's limitations in providing services during a disaster?

- **Water supply is critical for dialysis. We utilize carbon tanks also, so need to be informed of chlorine/chloramine spiking of the system nearby.**

Primary source of water: **Erie County Water Authority**

Secondary source of water: **Tanker truck in emergency scenario.**

Communication process

Explain how provider will communicate with the facility regarding emergency situations:

Chemical treatment changes: **Jonathon Walters Cell phone: 716-430-4552**

Contamination: : **Jonathon Walters Cell phone: 716-430-4552**

Specific toxicity information: : **Jonathon Walters Cell phone: 716-430-4552**

Testing requirements /results: : **Jonathon Walters Cell phone: 716-430-4552**

Common chemicals used for disinfection: : **Jonathon Walters Cell phone: 716-430-4552**

Home modality patients (Home hemo, PD): : **Jonathon Walters Cell phone: 716-430-4552**

Additional information: : **Jonathon Walters Cell phone: 716-430-4552**

Teammate completing form: **Jonathon Walters, Facility Administrator**

Date: **04/09/2026**