

Please be advised that any information provided on, and with, this Notice of Claim will be published in the Public Access area of the Erie County Water Authorities website which can be accessed by the General Public.

C-3

NOTICE OF CLAIM FORM

ERIE COUNTY WATER AUTHORITY
295 MAIN STREET - ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465

Claimant(s) Name	Joyce M. Cox / Owner		
Address	189 Central Avenue, Lower Lancaster, NY 14086	Cell Phone #	[REDACTED] (Daughter) Challis Cox
Email Address	[REDACTED] (Daughter) Challis Cox	Home Phone #	N/A

Accident / Damage / Injury Location	189 Central Avenue, Lancaster, NY 14086		
Date of Incident	July 18, 2025	Time of Incident	a.m. / p.m.
Police Contacted?	Yes / (No)	Police Report Taken?	Yes (No)
Name of Police Agency	N/A		

PROPERTY DAMAGE CLAIMS ONLY

N/A if not applicable

If this is not your property, give the name and address of the owner:

Name			
Address		Zip Code	
Home Phone #		Work Phone #	

PLEASE ATTACH ESTIMATES

Repair Estimates	\$ forthcoming	\$ forthcoming
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PROPERTY DAMAGE AND PERSONAL INJURY WITNESSES

Name	Stephen Menard / Tenant	Name	Rutter's Barbershop
Address	189 Central Avenue, Upper Lancaster, NY 14086	Address	Matthew Rutter 191 Central Avenue Lancaster, NY 14086
Phone	[REDACTED]	Phone	[REDACTED]

Attach copies of Medical bills once submitted to health insurance or automobile insurance.

ONLY PROVIDE COPIES OF THE MEDICAL BILLS. DO NOT PROVIDE MEDICAL RECORDS WITH THIS CLAIM FORM.

To Whom It May Concern Claimant's Statement (please print legibly and be specific):

On Friday, July 18, 2025 the Erie County Water Authority (ECWA) did a water main repair at 149 Central Avenue (Dig Ticket #: 07175-000-08) and also at 176 Central Avenue. I did not receive any notification of these repairs or any possible interruption to my service. Around 8:00am, my tenant, noticed that the water was not on and we just assumed it was off due to these repairs, as he had previously noticed a crew down the street. Around 2:00pm, we checked the water and it still was not on. My tenant then went over to my neighbor's home at 191 Central Avenue and he confirmed, with the neighbor, that his water had also been interrupted. The neighbor continued to state that when his water was restored that there was air in the lines, but in time it came back on in full. I proceeded to contact my daughter, Challis Cox, and she immediately called the ECWA emergency line. An emergency dig was called in for 189 Central Avenue and on Saturday, July 19, 2025 they came to investigate. They were unable to find the shut-off valve and had to dig in the bicycle pathway and the apron of my driveway. Once they were able to complete these repairs, they noticed it was now leaking underneath the sidewalk too and told my tenant that it was the homeowners responsibility. I disagreed with this, so I

All statements herein are made under penalty of perjury.

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Add Additional Pages if necessary

Date: 7/22/25

Joyce M. Cox
Claimant's Signature

STATE OF NEW YORK)
COUNTY OF ERIE) ss:

On this 22nd day of July, 2025 before me, personally appeared, Joyce M. Cox personally known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her capacity, and that by his/her signature on the instrument, the individual, or the person upon behalf of which the individual acted, executed the instrument.

Ann M. Heinrich
Notary Public, State of New York
Registration #01HE6166592
Qualified in Erie County Wyoming
My Commission Expires May 21, 2027

Ann M. Heinrich
Notary Public

Contacted my daughter again. She then contacted the ECWA emergency line again and in the end, they transferred her to Molly Jo Musarra to begin the process of this claim. Our water was working before the ECWA did these repairs, so it is justified to say that the water loss is due to the ECWA doing repairs down the street, interrupting my service and once restoring it, the surge of water causing my pipe to rupture. It is my hope that the ECWA will bear responsibility and repair this water line in order to restore service to my home asap. I am a 76 year old woman, who has lived in this home my whole

[REDACTED]

Thank you very much for your time and consideration.