

February 17, 2021

Board of Commissioners
Erie County Water Authority
295 Main Street, Room 350
Buffalo, New York 14203

Dear Commissioners,

It is with a heavy heart that I must call it a career at Erie County Water Authority. For the past 28 years I have continuously striven to provide the rate payers of ECWA with a never-ending commitment to provide and maintain a level of excellence that our customers deserve and expect.

From my early days in Mapping & Records (Ted May) to Drafting (Dick Croad) to Leak Detection (Paul Becker/Jim Roycroft) to Inspection (Jim Roycroft/Jim Ehrin/Len Kowalski) to Distribution Engineer (Russ Stoll/Len Kowalski/Mike Quinn), it has been my sincere pleasure and honor to serve my supervisors and you, the Board.

This past year certainly has been trying and did not go the way any of us planned, but the leadership at ECWA is second to none and you should all be proud of the way you continue to lead the team through this global pandemic.

My goals for retirement are quite simple really, spend time with grandkids, family, and extensive traveling in our new camper. Thanks to Covid, the camper thing was moved up on the schedule of events! My wife Janet, who has been retired for 2 years already, and I look forward to many adventures.

Therefore, sadly, I must tell you my last day will be April 14, 2021. Please know I truly thank and appreciate the trust you've placed in me all these years and I wish you and ECWA continued success.

Best regards,



Jeff Sylvester
Distribution Engineer