

If your claim has been allowed and an amount agreed upon, you will be sent a General Release to sign. You must return that release before your claim can be processed. It may take many weeks after approval of your claim before you receive a check from the Erie County Water Authority or our insurance company

PROPERTY DAMAGE CLAIMANT STATEMENT
CLAIMS REPRESENTATIVE / RISK MANAGER
ERIE COUNTY WATER AUTHORITY
295 MAIN STREET – ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465 – TELEPHONE
(716) 849-8463 – FAX

Property Damage Claim :

| | | | |
|----------------------------|---|----------------------|--|
| Claimant Name | Natasha Marciano | | |
| Address | 6080 Long Street, Clarence Cntr, NY | Zip Code | 14032 |
| Home Phone # | 716- [REDACTED] | Work Phone # | 716- [REDACTED] |
| Accident / Damage Location | Garage | | |
| Date of Incident | December 19, 2020 | Time of Incident | <input checked="" type="checkbox"/> a.m. / <input type="checkbox"/> p.m. |
| Police Contacted? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Police Report Taken? | <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No |
| What Agency? | Erie County Sheriff and New York State Troopers | | |

N/A if not

If this is not your property, give the name and address of the owner:

applicable

| | | | |
|------------------|----|--------------|----|
| Name | | | |
| Address | | Zip Code | |
| Home Phone # | | Work Phone # | |
| Repair Estimates | \$ | | \$ |

Attach Estimates

Witness(es), if available

| | | | |
|---------|---|---------|-------------------------------------|
| Name | Eric Marciano | Name | Robert Graff |
| Address | 6080 Long Street, Clarence Center, NY 14032 | Address | [REDACTED] Clarence Center NY 14032 |
| Phone | 716- [REDACTED] | Phone | 716- [REDACTED] |

Claimant's Statement (please be specific):

I am writing on behalf of the damage to my home, garage and personal property as a direct result of a water main break that occurred outside my residential home in the early hours on December 19, 2020.

On the above date, I was jolted awake to the sound of my son calling my name in a frightened manner. Upon an investigation into his upset, I realized that a water main break had occurred in the early hours. At this time, approximately 7:30 a.m., the Erie County Water Authority had already been contacted and the workers were assessing the damage to the nearby homes and attempting to contain the water. There were multiple service workers in our driveway shoveling sludge, mud, water and debris to no real avail. The workers remained on site most of the day and we were unable to access our driveway or vehicles.

When the company left, we accessed the damages. Everything in the garage that was on the ground was covered in 1-2 inches of mud and water. We were going to have to powerwash all of our possessions for a second time, as this same accident had occurred years earlier, around the same time, and had damaged Christmas presents we had hid in the garage.

On Sunday, we removed our cars from the driveway as it was difficult to get in and out without tracking mud into the house and automobiles. My husband spent the majority of the day power washing the the driveway and other items that were covered in muddy water. He stopped in the early evening as it started to get dark. We pulled our cars back into the "now" clean driveway and settled down for the night. At approximately 9:55 p.m. we were once again startled, this time as a result of people screaming that there was a fire. We looked out our window and saw that our garage was fully ablaze. The garage burned completely to the ground. Two separate fire inspectors confirmed that the blaze was the result of the power washer being overheated; a direct result from the water main break. We lost much in the fire: a Pilot SUV, our personal possessions, damage to our home and driveway... the list is continuous. Our insurance company was able to assist with much of the damage. However, because our garage was detached, it was only insured as an additional structure and recovery paid was \$18,300. The overall value of the garage was \$38,403.66 leaving us with a deficit of \$20,103.66.

Due to a series of unfortunate events, we are seeking compensation for our losses from the Erie County Water Authority for negligence (a faulty pipe that had burst on more than one occasion) that resulted in tremendous damage and loss to our home.

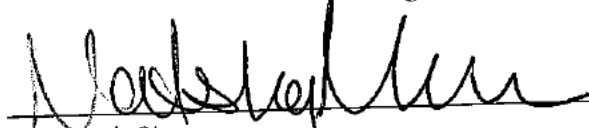
I am enclosing photographers that document evidence of this occurrence as well as the insurance documentation siting the value of the garage and the gap in recovery. (Summary for BB-Other Structure)

Thank you for your advance cooperation. Please feel free to contact us with any questions. (716- [redacted])

All statements herein are made under penalty of perjury.

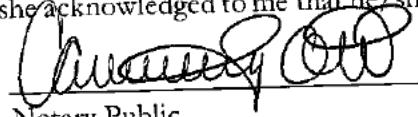
Add Additional Pages if necessary

Date: 3/9/21


Claimant's Signature

STATE OF NEW YORK)
COUNTY OF ERIE) ss:

On this 9th day of March 2021, before me personally appeared to me known, and known to me to be the same person described in and who executed the within instrument and he/she acknowledged to me that he/she executed the same.


Notary Public

COURTNEY L. OTT
NOTARY PUBLIC, STATE OF NEW YORK
No. 01OT6268172
QUALIFIED IN ERIE COUNTY
MY COMMISSION EXPIRES AUGUST 27, 2024