

the Public Access area of the Erie County Water Authorities website which can be accessed by the General Public.

Attention Molly

C-2

NOTICE OF CLAIM FORM

ERIE COUNTY WATER AUTHORITY
295 MAIN STREET - ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465

RECEIVED
APR 13 2026

BY: [Signature]

Claimant(s) Name: Denise Krause (in care of Carol Krause)
Address: 18 Hamilton Ave
Cell Phone #: [Redacted]
Home Phone #: [Redacted]

Accident / Damage / Injury Location: 18 Hamilton Ave Lackawanna NY 14218
Date of Incident: August 20th 2025 4:37 pm
Time of Incident: 4:37 PM
Police Contacted?: Yes/No
Police Report Taken?: Yes/No ?
Name of Police Agency: Lackawanna, N.Y 14218

PROPERTY DAMAGE CLAIMS ONLY
If this is not your property, give the name and address of the owner:
N/A if not applicable

Name: Carol Krause
Address: 18 Hamilton Ave
Zip Code: 14218
Home Phone #: [Redacted]
Work Phone #: [Redacted]

PLEASE ATTACH ESTIMATES

see attached

Repair Estimates \$ [Redacted] \$ [Redacted]

please contact if more info needed

PROPERTY DAMAGE AND PERSONAL INJURY WITNESSES

Table with 4 columns: Name, Address, Phone, Name, Address, Phone

Attach copies of Medical bills once submitted to health insurance or automobile insurance.

ONLY PROVIDE COPIES OF THE MEDICAL BILLS. DO NOT PROVIDE MEDICAL RECORDS WITH THIS CLAIM FORM.

Claimant's Statement (please print legibly and be specific):

August 20th 2025 approx 4:37 PM there was a ton of water coming up from in front of 18 Hamilton Ave Lakewood N.Y. 14218 around 7:51 PM August 20th 2025 Construction workers arrived on the scene. At 8:12^{PM} they began digging up the st. At 8:34 they were inside the st. From that point on my basement was affected. Especially once they pounded the street back together it was knee high. I made several calls to authorities Water Sewer City County Sanitation Dept. As it was the 1st time I ever had to deal with such. They said it wasn't there, fault. I've never had such a disaster like this. There are notes in the Authorities Systems of my calls and asked there to be noted. My basement was destroyed all of our belongings & basement utilities. I have been hounded by code enforcement of the health Department and I had to clean out my basement throughout these months. I have called repeatedly. Also been trying to save money to fix/ find the problem/ paid plumbers & cleaners. My daughter Hailey Krause myself Denise Krause also my neighbors at 15 Hamilton Ave 14218. Are sure my issue at 18 Hamilton came from the problem in the st. It began then never had a problem before & it's been a huge disaster. I have pictures of the initial incident & water was tested 1st ground water then sanitary water. Please help me fix this issue. There's no reason why we should have to suffer any longer. We have been patient enough. If you need anything else please contact 716 349-0058 pics included estimates included & more info

All statements herein are made under penalty of perjury.

Add Additional Pages if necessary

if needed
Thank You
God Bless

Denise Krause

Hailey Krause
Claimant's Signature

Date: 4-13-26

STATE OF NEW YORK)
COUNTY OF ERIE)

ss:

On this 13th day of April, 2026 before me, personally appeared, Denise M Krause and Hailey Krause personally known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her capacity, and that by his/her signature on the instrument, the individual, or the person upon behalf of which the individual acted, executed the instrument.

DENISE L. ERNST
NOTARY PUBLIC STATE OF NEW YORK
QUALIFIED IN ERIE COUNTY
LIC. #01ER5030646
COMM. EXP. JULY 18, 2026

Notary Public

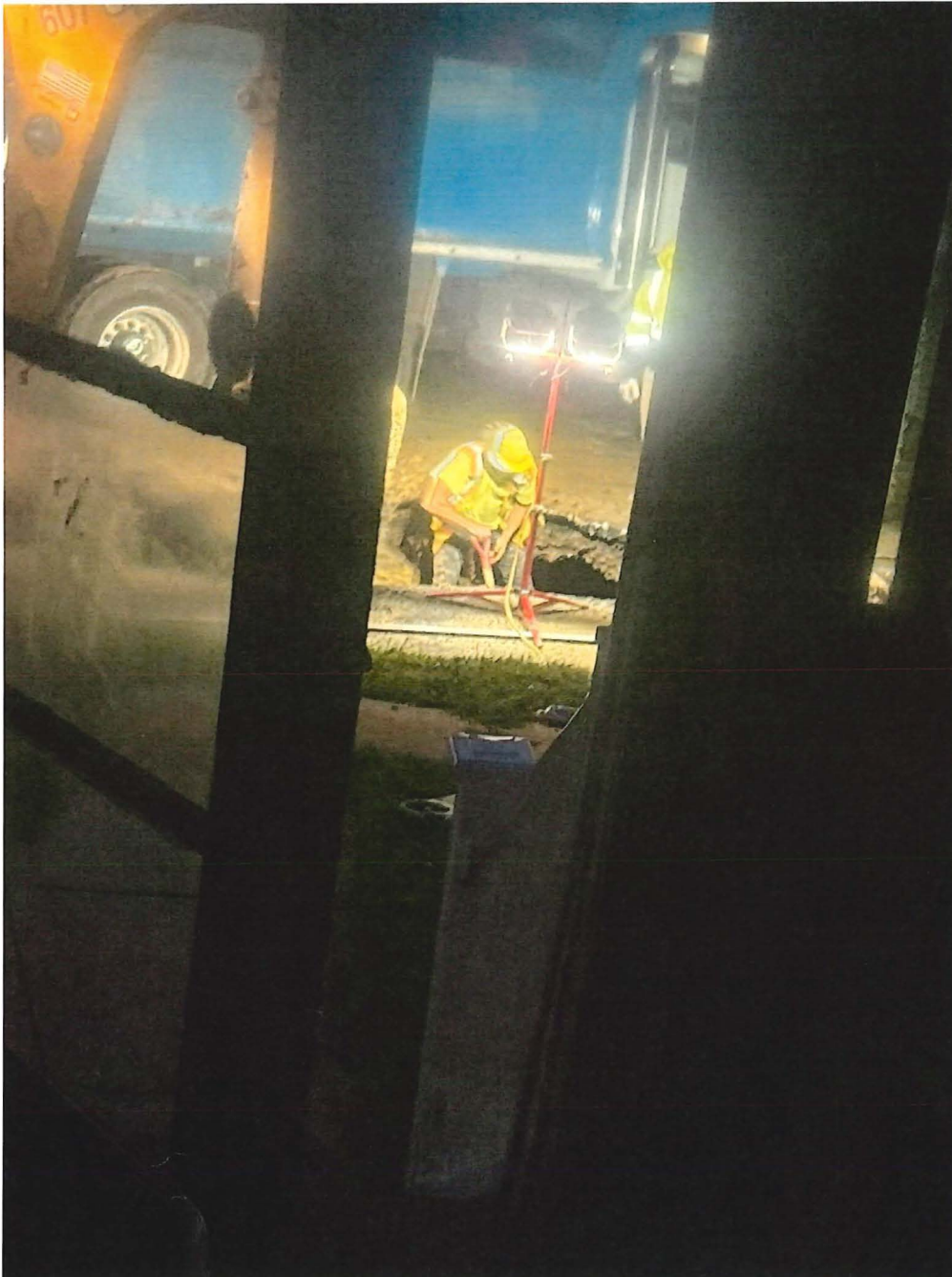
Denise L Ernst

9:01

74



August 20, 2025
8:34 PM

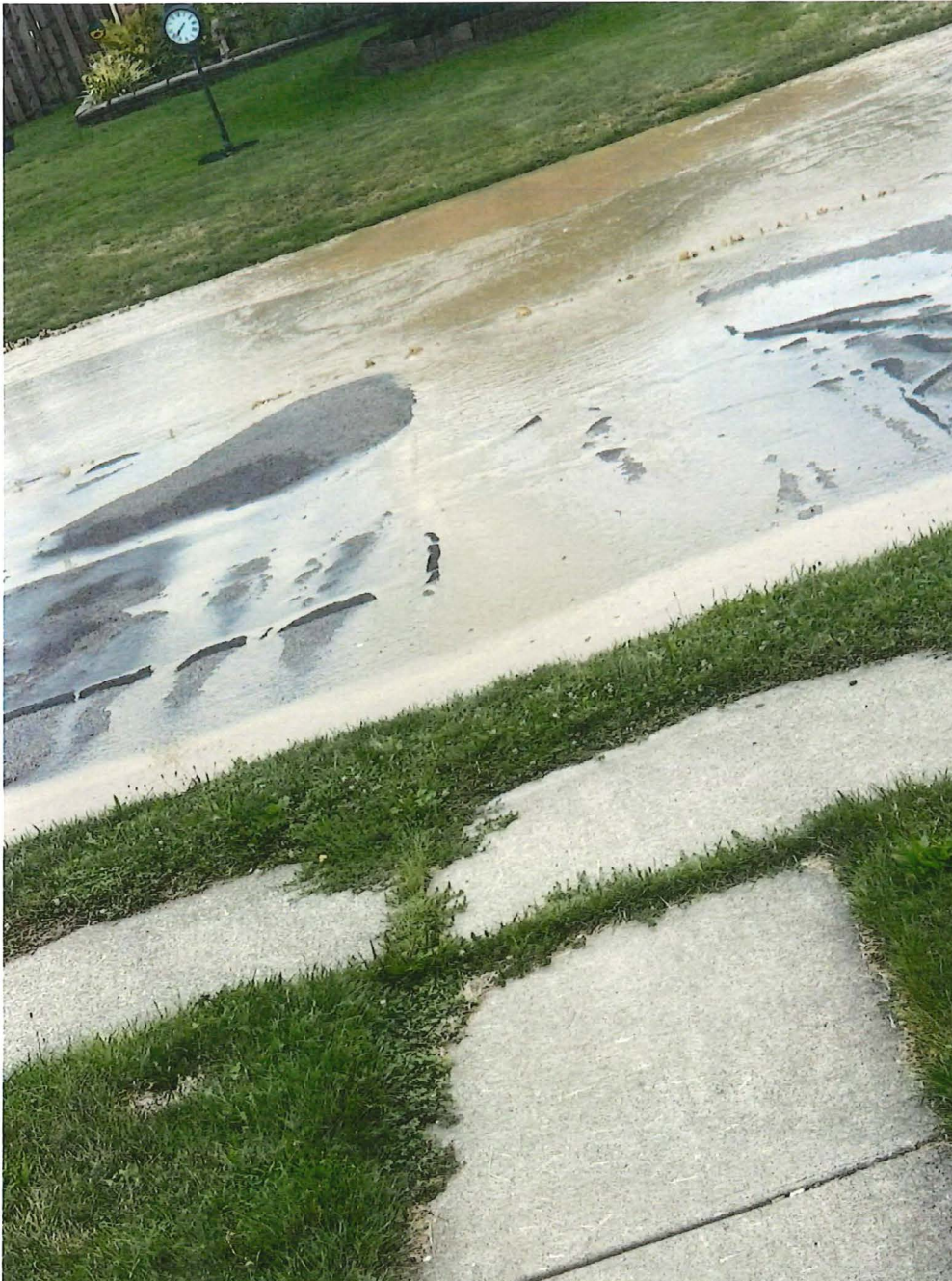


9:04

73



August 20, 2025
4:37 PM



9:01

74



August 20, 2025
8:12 PM





DK paid (i)

X Invoice #308254.pdf



T-Mark Plumbing, Heating, Cooling & Electric
577 Englewood Ave
Buffalo, New York 14223
(716) 864-7277

BILL TO
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

INVOICE 308254	INVOICE DATE Apr 01, 2026
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JOB ADDRESS
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

Completed Date: 4/1/2026
Technician: John Dwyan
Payment Term: Due Upon Receipt
Due Date: 4/1/2026

DESCRIPTION OF WORK

Attempted to cable main sewer from interior clean out
Was unable to get line opened
Cable stopped at about 40-45 feet out
Gave estimate for camera tech to locate trap
MUST CALL the office to schedule camera due to existing balance
Unable to collect payment at time of completion, sent invoice with payment link over to email
Also able to take cash or checks at 577 Englewood ave

TASK	DESCRIPTION	QTY	PRICE	TOTAL
CBL-120	Attempt to clear the main drain from an inside access point using an electric snake.	1.00	\$199.00	\$199.00
		SUB-TOTAL		\$199.00
		TAX		\$17.41
		TOTAL DUE		\$216.41
		BALANCE DUE		\$216.41

Thank you for choosing T-Mark
CUSTOMER AUTHORIZATION
This invoice is agreed and acknowledged. Payment is due upon receipt. A service fee will be charged for any returned checks, and a financing charge of 1% per month shall be applied for overdue amounts.

Sign here _____ Date 4/1/2026

CUSTOMER ACKNOWLEDGEMENT
I find and agree that all work performed by T-Mark Plumbing, Heating, Cooling & Electric has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor.

Sign here _____ Date 4/1/2026



DK paid (2)



T-Mark Plumbing, Heating, Cooling & Electric
577 Englewood Ave
Buffalo, New York 14223
(716) 864-7277

BILL TO
Denise Krause
181 Hamilton Avenue
Lackawanna, NY 14218 USA

INVOICE
308797

INVOICE DATE
Apr 06, 2026

JOB ADDRESS
Denise Krause
181 Hamilton Avenue
Lackawanna, NY 14218 USA

Completed Date:
Technician: John Dywan
Payment Term: Due Upon Receipt

DESCRIPTION OF WORK

Found the trap on the left side of the lawn but found that main sewer going out towards the street was broken
Gave estimate for repairs at the street

TASK	DESCRIPTION	QTY	PRICE	TOTAL
LINE-100	Use Camera to Video Inspect Sewer and Locate Trap	1.00	\$345.15	\$345.15

PAID ON	TYPE	MEMO	AMOUNT
4/6/2026	Cash		\$375.35

SUB-TOTAL	\$345.15
TAX	\$30.20
TOTAL DUE	\$375.35
PAYMENT	\$375.35
BALANCE DUE	\$0.00

Thank you for choosing T-Mark

DK paid

X Invoice #308797.pdf



T-Mark Plumbing, Heating, Cooling & Electric
577 Englewood Ave
Buffalo, New York 14223
(716) 864-7277

BILL TO
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

INVOICE 308797	INVOICE DATE Apr 06, 2026
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JOB ADDRESS
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

Completed Date:
Technician: John Dywan
Payment Term: Due Upon Receipt

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PAID ON	TYPE	MEMO	AMOUNT
4/6/2026	Cash		\$375.35

SUB-TOTAL	\$345.15
TAX	\$30.20
TOTAL DUE	\$375.35
PAYMENT	\$375.35
BALANCE DUE	\$0.00

Thank you for choosing T-Mark

3

1:13



X Sewer Repair - Lateral...



ESTIMATE 392321378	SUBMIT DATED Apr 06, 2026
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JOB ADDRESS
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

Project: 392024074
Technician: Jon Stuchura

ESTIMATE DETAILS

Sewer Repair - Lateral - Street Cut (Repair): Repair of Existing Sewer Line - Lateral Line

Installation of new section of lateral line on existing sewer line of up to 5' of the sanitary and a street cut and repair of a area based on 3'x5'

Any additional cutting or repair will affect bid.

- Work with local authorities to mark all utilities on customer's property
- Saw existing concrete currently covering affected sewer area
- Excavate sewer where required to make repair on sewer line
- Expose all required piping to properly make connections to existing lines, removing all damaged sections
- Installation of PVC piping to replace damaged area.
- Bed all new piping with stone
- Backfill excavated area to properly compensate for future settling
- Remove all dirt from jobsite, and backfill area with stone to avoid any settling
- Jobsite left as clean as possible at time of excavation. T-Mark does not perform any final grading/grass seeding, and cannot guarantee soil conditions/contents that remains after excavation.
- Not responsible for any private utilities, sprinkler systems or unmarked services.

All sewer repairs include video inspection and cleaning of remaining sewer line to the sewer main and towards the house.

Includes full installation, excavation equipment, all parts, materials, permitting and municipal inspections.

Does not include any finish landscaping or any concrete/asphalt repair unless otherwise noted. T-Mark will use industry best practices to maintain integrity of any fencing, railings, landscaping or structures.

Includes a 10 Year Warranty on all new pipework & 6 Month Warranty towards any required sewer cleaning.

Job qualifies for 60 month 0% financing through Wells Fargo if approved (application must be filled out and approved prior to install date)

SERVICE	DESCRIPTION	QTY	PRICE	TOTAL
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Estimate #392321378

Page 1 of 2

BRPR12	Exterior Main Line Lateral Repair - On Concrete/Asphalt	1.00	\$8,342.00	\$8,342.00
CREDITSERVICE	Credit For Previously Invoiced/Paid Service Work Related To Project	1.00	-\$345.15	-\$345.15
	SUB-TOTAL			\$7,996.85
	TAX			\$729.93
	TOTAL			\$8,726.78
	EST. FINANCING			\$83.78

Thank you for choosing T-Mark

CUSTOMER AUTHORIZATION

THIS IS AN ESTIMATE, NOT A CONTRACT FOR SERVICES. The summary above is furnished by T-Mark Plumbing, Heating, Cooling & Electric as a good faith estimate of work to be performed at the location described above and is based on our evaluation and does not include material price increases or additional labor and materials which may be required should unforeseen problems arise after the work has started. I understand that the final cost of the work may differ from the estimate, perhaps materially. THIS IS NOT A GUARANTEE OF THE FINAL PRICE OF WORK TO BE PERFORMED. I agree and authorize the work as summarized on these estimated terms, and I agree to pay the full amount for all work performed.

Sign here _____

Date _____



T-Mark Plumbing, Heating, Cooling & Electric
577 Englewood Ave
Buffalo, New York 14223
(716) 864-7277

BILL TO
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

INVOICE 309532	INVOICE DATE Apr 07, 2026
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JOB ADDRESS
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

Completed Date: 4/7/2026
Technician: Jon Slachura
Payment Term: Due Upon Receipt
Due Date: 4/7/2026

DESCRIPTION OF WORK

After locating the outside trap and then running a sewer machine we were getting stuck and then pulling mud out of the sewer. Sewer is broken on the customer side before the town main. A estimate is provided for a spot repair of the sewer.

SUB-TOTAL	\$0.00
TAX	\$0.00
TOTAL DUE	\$0.00
BALANCE DUE	\$0.00

Thank you for choosing T-Mark

3:21



Sewer Repair - Lateral...



577 Englewood Ave
Buffalo, New York 14223
(716) 844-7277

BILL TO
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

ESTIMATE 392321378	ESTIMATE DATE 4/14/2026
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JOB ADDRESS
Denise Krause
18 Hamilton Avenue
Lackawanna, NY 14218 USA

Project: 392024074
Technician: Jon Stachura

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Sign here

Date