

2019-058 - Bebak, Kelly

PROPERTY DAMAGE CLAIMANT STATEMENT
CLAIMS REPRESENTATIVE / RISK MANAGER
ERIE COUNTY WATER AUTHORITY
295 MAIN STREET - ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8484 - TELEPHONE
(716) 849-8463 - FAX

Property Damage Claim Checklist, (the following items must be included for your claim to be processed):

- ☐ 1 - Insurance declaration page (If at fault, the Erie County Water Authority or our insurance company will reimburse for uncovered items such as your deductible)
- ☐ 2 - Two written estimates
- ☒ 3 - Evidence of any other amounts you are claiming

Please Print

Claimant Name	Kelly Ann Bebak	Social Security #	[REDACTED]
Address	1900 Transit Rd West Seneca, ny 14224	Zip Code	14224
Home Phone #	716-621-2503	Work Phone #	Cell [REDACTED]

Accident / Damage Location	1900 Transit		
Date of Incident	8/2/19	Time of Incident	4:45pm a.m. / (p.m.)
Police Contacted?	Yes (No)	Police Report Taken?	Yes (No)
If NO, why?	leah did not want contact police.		

If this is not your property, give the name and address of the owner:

Name	N/A		
Address		Zip Code	
Home Phone #		Work Phone #	


Repair Estimates	\$	\$
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INVOICE 200.89 Cellino Plumbing
 Witness(es), if available

Name	Jim Bebak	Name	
Address	1900 Transit Rd West Seneca, ny 14224	Address	
Phone	716-208-3513	Phone	

Claimant's Statement (please be specific):

On Friday, 8/2/19 @ 3:53 pm I called the ECWA (849-8444) & I spoke with a gentleman to advise we had a major leak near the road on our property (1900 Transited West Seneca, NY); we received a phone call from an ECWA technician that the leak was on (our) property owner's side time of call was ^{\$5:00 pm} on 8/2/19. My husband, Jim Bebak, asked this technician how he made his determination, to which the tech. replied, "I turned the water off to the main line and the leak stopped." Further at no point did the tech. observe the water meter, and he told us to get a plumber.

On Saturday, 8/3/19 @ 8:30 am a plumber from Cellino Plumbing came to investigate the leak and after uncovering the water meter discovered that the meter was leaking from the entire base!! My husband, Jim Bebak, immediately called the ECWA Emergency weekend (684-0900) to advise the leak was actually not on our property, rather the ECWA ~~meter~~ meter was leaking. He was told that they couldn't repair/replace the meter until MONDAY. On Monday morning (By Before 9:00 am) Steve and another ^{8/5/19} tech from ECWA repaired the meter and our leak was repaired. I also spoke w/ Ben (Use reverse side if necessary) (685-8226) OVER 

VERIFICATION

Kelly Bebak, being duly sworn, deposes and says s/he is the Claimant in this action; that s/he has read the foregoing Notice of Intention to File a Claim and knows the contents thereof; that the same is true to the knowledge of deponent, except as to the matters therein stated to be alleged upon information and belief, and as to those matters s/he believe it to be true.

Claimant's Signature: 

Date: 8-23-19

Sworn to before me this 23 day of August, 2019.



Notary Public

CHRISTOPHER TOOT
Notary Public - State of New York
No. 01TO6384080
Qualified in Erie County
My Commission Exp. 12/03/2022

Cont'd

to express my frustration that had the tech from ECWA actually investigated more fully, we'd have seen the meter was clearly leaking and fixed it Friday. Because of this incompetent tech, we had extremely low pressure and were refraining from normal water usage and we had family visiting from Florida at that time too. We also had to allow the water to continually leak and flood our yard from Friday through Monday until it was repaired. And, lastly we incurred a bill for \$200.89 for a plumber to come here for 10 minutes to tell us ECWA missed the major leak at their meter.

see
attach
photo
of
cracked
meter

I would ask that you reimburse us the \$200.89 and any unusually high amount of water used from Friday 8/2 - 8/5 as we had no choice but to keep water on until ECWA came back to fix their meter.

see
attached
invoice

Thank you for your assistance.

Kelly Ann Behr. 8/12/19