

Please be advised that any information provided on, and with, this Notice of Claim will be published in the Public Access area of the Erie County Water Authorities website which can be accessed by the General Public.

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NOTICE OF CLAIM FORM

ERIE COUNTY WATER AUTHORITY
295 MAIN STREET – ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465

Claimant(s) Name	Jacquelyn Hill		
Address	84 Chardon Dr. 14225	Cell Phone #	[REDACTED]
Email Address	[REDACTED]	Home Phone #	[REDACTED]

Accident / Damage / Injury Location	84 Chardon Dr. Cheektowaga 14225		
Date of Incident	9/3/2025	Time of Incident	a.m. / p.m.
Police Contacted?	Yes / No	Police Report Taken?	Yes / No
Name of Police Agency			

PROPERTY DAMAGE CLAIMS ONLY

N/A if not applicable

If this is not your property, give the name and address of the owner:

Name			
Address		Zip Code	
Home Phone #		Work Phone #	

PLEASE ATTACH ESTIMATES

Repair Estimates	\$	\$
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PROPERTY DAMAGE AND PERSONAL INJURY WITNESSES

Name	Jeremy Bison Plumbing	Name	
Address		Address	
Phone	[REDACTED]	Phone	

Attach copies of Medical bills once submitted to health insurance or automobile insurance.

ONLY PROVIDE COPIES OF THE MEDICAL BILLS. DO NOT PROVIDE MEDICAL RECORDS WITH THIS CLAIM FORM.

Claimant's Statement (please print legibly and be specific):

On 8/25/2025, while mowing my lawn, I noticed an abnormal amount of water at my street, sidewalk, & the lawn in between. I texted my contact at Bison Plumbing, which the ~~owner~~ owner Jeremy came down same day. He was very confused about the water, but couldn't start anything soon due to other jobs & Labor Day holiday.

For the next week, the water got increasingly worse, including a very wet street, sidewalk, & now my front lawn.

On 9/2/2025, when I returned home from work, I had an enormous puddle of water in my dining room under my window. After the initial clean up, I realized water was coming in through the floors & base boards, in line w/ where my lawn & street were wet.

On 9/2/2025, I called the water authority emergency line because how late it was to have someone turn off the water to help stop water from entering my house. When the guy came, around 8:30ish pm, he called to let me know it was off, but also said "you have a plumber coming tomorrow or at least this week right?" I said yes & he said "good, because you have a problem." Throughout the night, the water was still coming into my house & required constant clean up. Continued on page 2.

All statements herein are made under penalty of perjury.

Add Additional Pages if necessary

Date:

9/24/2025

Jacquelyn Hill

Claimant's Signature

STATE OF NEW YORK)
COUNTY OF ERIE)

ss:

On this 24th day of September, 2025 before me, personally appeared, Jacquelyn Hill personally known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her capacity, and that by his/her signature on the instrument, the individual, or the person upon behalf of which the individual acted, executed the instrument.

Lorie A. Ferrara

Notary Public

LORIE A. FERRARA
Notary Public in and for the State of New York
Qualified in Erie County
My Commission Expires March 21, 2026

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On 9/3/2025, Jeremy from Bison Plumbing came to help w/ the water. He arrived at 9am. After hours of digging holes & testing water pressure in my house, it was discovered around 1:30pm that the water was coming from not my water line or house but the main water line at the street.

Jeremy called Water Authority at that time. When they arrived, they dug more of the street than what Jeremy had already dug. They turned off water to the neighborhood, clamped(?) the pipe to repair & filled the hole w/ stone.

The Supervisor did not get his name, told both Jeremy and Jeremy & myself together that if I called & told Water Authority what was happening, they would have told me to call a plumber, stating "we would have never thought this was us."

Because of the water main break, I was left with a charge from Bison Plumbing to dig holes & no repairs; my lawn is completely ruined from the trucks & excavator of the Water Authority, as well as a demolished sidewalk. I am asking from my entire front lawn be restored-level/seeded, sidewalk slab replaced and reimbursement for payment to find the problem that was a result of main water line breaking.



Statements in Spanish? We can do that for you!

Call **800.432.1000** or visit your nearest financial center.

Exclusions apply. Not available for Commercial, Merrill, Private Bank and Small Business accounts.

SSM 09-24-05/8A | 7012758

Transaction activity (08/03/2025 to 09/02/2025)

Post Date	Description	Amount
09/02/2025	Payment(s) Posted - Thank you	\$1,053.90
09/02/2025	Principal curtailment	\$0.15
09/02/2025	Hazard Insurance	\$1,023.87

Important messages

Important Tax Message

- Under IRS rules, if less than \$600 of interest is paid on this loan during the year, the interest will not be reported and an IRS form 1098 will not be provided.
- Under IRS rules, 1098 Statements must be mailed by January 31st, so you may not see your statement until February.
- Please ensure your mailing address has been updated prior to December 20th, to ensure you receive your Year End statements in a timely manner.
- If this loan was paid in full, you will receive an IRS form 1098 by mail only and it will not be available online/digitally.
- FORM UPDATE: 1098 summary section will provide the amount of Real Estate Taxes paid.

Additional contact information

Housing counselor information: For counseling or assistance, contact the U.S. Department of Housing and Urban Development (HUD). For a list of homeownership counselors or counseling organizations in the area, go to hud.gov/offices/hsg/sfh/hcc/hcs.cfm or call 800.569.4287.

General inquiries	To mail a payment	Overnight mail	Property insurance inquiries	Property claim inquiries
Bank of America, N.A. Correspondence Unit FL-1-908-01-49 P.O. Box 31785 Tampa, FL 33631-3785	Bank of America, N.A. P.O. Box 17232 Wilmington, DE 19850-7232 Payments can also be made by phone, online, or at any Bank of America financial center.	Retail Payment Services, DE5-023-03-04 Christiana III 900 Samoset Drive Newark, DE 19713-6002 Accepts overnight mail only. In-person payments are not accepted at this address.	Insurance Dept. P.O. Box 7265 Springfield, OH 45501-7265 Phone: 866.265.3321 MyCoverageInfo.com/bankofamerica	Bank of America, N.A. Attention: Property Claims Dept. FL1-908-01-59 4909 Savarese Circle Tampa, FL 33634 Phone: 800.669.6076 Fax: 888.855.9562

Notice of Error, Requests for Information and Qualified Written Requests (as defined in RESPA) must be sent to: Bank of America, N.A. Attention: Notice of Error and Request for Information P.O. Box 942019, Simi Valley, CA 93094-2019. Federal law provides certain rights to resolve errors and request information related to the account. For more information about these rights, go to bankofamerica.com or contact us.

For complaints and to obtain further information about the service, contact the New York State Department of Financial Services Consumer Assistance Unit at 800.342.3736 or by visiting the Department's website at www.dfs.ny.gov.