

From: [Redacted]
 To: [Molly Jo Musarra](#)
 Subject: Re: Claim form for Cheryl Highland
 Date: Wednesday, August 26, 2020 6:32:19 PM

Heating • Cooling • Plumbing • Electric
 S. 4945 Southwestern Blvd. Hamburg, N.Y. 14075
 Phone 649-3866

SOLD BY <i>Mikay</i>		DATE <i>6/16/20</i> 20
NAME <i>Cheryl Highland</i>		
ADDRESS <i>5706 Lake View</i>		PHONE [Redacted]
CITY <i>Lake View NY 14085 Terrace</i>		
<input type="checkbox"/> CASH	<input type="checkbox"/> CHARGE	<input type="checkbox"/> MDSE. RET'D
<input type="checkbox"/> C.O.D.	<input type="checkbox"/> PAID OUT	<input type="checkbox"/> PD. ON ACCT.

QUAN.	DESCRIPTION	PRICE	AMOUNT
1	<i>Crawl Space Leak</i>		
2	<i>Under house water</i>		
3	<i>running into neighbor</i>		
4	<i>driveway</i>		
5			
6			
7			
8	<i>Water meter leaking</i>		
9	<i>called ECW</i>		
10	<i>There sending out</i>		
11	<i>someone</i>		
12			
13			
14	<i>Service call</i>	<i>\$97.10</i>	
15		<i>Tax 8.48</i>	
16	<i>Da: DIn full #1079</i>	<i>105.48</i>	TOTAL

RECEIVED BY _____

30 DAY WARRANTY

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Claimant's Statement (please be specific):

James Brand contacted me on 6/15/2020 7⁰⁰pm to tell me that water was coming from under my house and flooding his driveway. When he checked under my house to check for me, he noticed that there was a leak but could not tell from where. He then asked me to call ECWA and to have them check it out.

I called ECWA 6/16/2020 about 8¹⁵AM to report the leak. I was told that ECWA would not come out and I had to call a plumber, which I did immediately.

When the plumber ~~arrived~~ arrived and checked under the house, he said "you have to call ECWA". He said he couldn't fix it because it was the water meter. Then he charged me \$105⁴⁸ for the visit.

I would not have had to pay 105⁴⁸ if ECWA had come out to check.

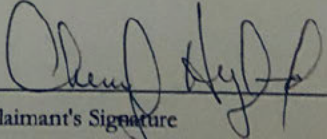
The water meter is fixed on 6/16/2020. I'm asking for reimbursement of the \$105⁴⁸ or a credit on my water bill.

Any questions please call [REDACTED]

(Use reverse side if necessary)

All statements herein are made under penalty of perjury.

Date: 8/21/2020


Claimant's Signature

PROPERTY DAMAGE CLAIMANT STATEMENT
CLAIMS REPRESENTATIVE / RISK MANAGER
ERIE COUNTY WATER AUTHORITY
295 MAIN STREET - ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465 - TELEPHONE
(716) 849-8463 - FAX

Property Damage Claim :

Claimant Name	Cheryl Highland		
Address	5706 Lakeview Terr	Zip Code	14085
Home Phone #	[REDACTED]	Work Phone #	

Accident / Damage Location	Meter in Crawl Space		
Date of Incident	6/16/2020	Time of Incident	8:15 AM a.m./p.m.
Police Contacted?	Yes/No	Police Report Taken?	Yes/No
What Agency?	Erie County Water Authority		

If this is not your property, give the name and address of the owner: N/A if not applicable

Name	N/A		
Address		Zip Code	
Home Phone #		Work Phone #	

Repair Estimates Attach Estimates	\$ 105 ⁴⁸	\$
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Witness(es), if available

Name	James Brand	Name	
Address	5657 Old Lake Shore Rd LAKE VIEW NY.	Address	
Phone	[REDACTED]	Phone	

Please let me know if these are legible and acceptable.

Thanks

On Mon, Aug 17, 2020 at 9:42 AM Molly Jo Musarra <mmusarra@ecwa.org> wrote:

Good Morning

Attached please find a NOC of claim form for Cheryl Highland. This is for her claim to the Erie County Water Authority for re-imbursement for plumbing costs.

She has asked that I send this directly to you to assist her in filling it out.

Please attach a copy of the plumbing Bill.

Molly

Molly Jo Musarra

Claims Representative/Risk Manager

Erie County Water Authority

295 Main Street, Room 350

Buffalo, NY 14203

Office: (716) 849-8465 Cell: (716) 923-3598

Email : mmusarra@ecwa.org

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Thanks,
Jeremy "Special Agent" Evans
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SpecialAgentEvans.com
WNY Metro Roberts Realty
716.864.1564

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