

Please be advised that any information provided on, and with, this Notice of Claim will be published in the Public Access area of the Erie County Water Authorities website which can be accessed by the General Public.

C-1

NOTICE OF CLAIM FORM

ERIE COUNTY WATER AUTHORITY
295 MAIN STREET – ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465

Claimant(s) Name	Ray Priester		
Address	38 Rollingwood Dr.	Cell Phone #	[REDACTED]
Email Address	[REDACTED]	Home Phone #	

Accident / Damage / Injury Location	38 Rollingwood Dr.		
Date of Incident	April 14 2026	Time of Incident	7:45pm a.m. (p.m.)
Police Contacted?	Yes (No)	Police Report Taken?	Yes (No)
Name of Police Agency			

PROPERTY DAMAGE CLAIMS ONLY

N/A if not applicable

If this is not your property, give the name and address of the owner:

Name			
Address		Zip Code	
Home Phone #		Work Phone #	

PLEASE ATTACH ESTIMATES

Repair Estimates	\$ 1295.43	\$
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PROPERTY DAMAGE AND PERSONAL INJURY WITNESSES

Name		Name	
Address		Address	
Phone		Phone	

Attach copies of Medical bills once submitted to health insurance or automobile insurance.

ONLY PROVIDE COPIES OF THE MEDICAL BILLS. DO NOT PROVIDE MEDICAL RECORDS WITH THIS CLAIM FORM.

Claimant's Statement (please print legibly and be specific):

we had a water main break on 4/14/26.
AP (AP) The next day I tried to take a shower,
and the water ^{was} scalding hot, even when it
was on a cold setting. I tried my other
shower and it was the opposite. No hot
water, no matter how hot i had it at. I gave
it 2 weeks to see if there were any changes
+ turned them on periodically to look/feel
for changes with no changes. Today (4/27) i called
a plumber for Belmor. Plumber said that we will
need 2 shower cartridges + a tankless flush due
to "sediment issues after shutting down after
shutting down, and restarting the city main."
I also noticed that there is a rise in the middle/left
of my driveway (in the concrete)

All statements herein are made under penalty of perjury.

Add Additional Pages if necessary

Date: 4/27/26

[Handwritten Signature]

Claimant's Signature

SUSAN M. CANNA
Notary Public, State of New York
Qualified in Erie County
Reg# 01CA6030229
My Commission Expires 07/07/2029

Reg# 01CA6030229

STATE OF NEW YORK)
COUNTY OF ERIE)

ss:

On this 27th day of April, 2026 before me, personally appeared, Raymond Priester personally
known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to the
within instrument and acknowledged to me that he/she executed the same in his/her capacity, and that by his/her
signature on the instrument, the individual, or the person upon behalf of which the individual acted, executed the
instrument.

[Handwritten Signature: Susan M. Canna]
Notary Public



REIMER

2575 Broadway Street
Cheektowaga, NY 14227
(716) 694-8524

BILL TO

Ray Priester
38 Rollingwood Drive
Lancaster, NY 14086 USA

ESTIMATE 634296877	ESTIMATE DATE Apr 27, 2026
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JOB ADDRESS

Ray Priester
38 Rollingwood Drive
Lancaster, NY 14086 USA

Project: 634295882

ESTIMATE DETAILS

New Main Valve: This quote reflects the cost to change out the existing main valve before the meter. Homeowner will schedule a shutdown with Erie county water authority, and turn on 716-849-8444. This is a very important valve to shutdown water to the whole home. We will also install a new 3/4 inch 1/4 turn ball valve after the meter, for easy isolation and shutdown in the future. After water has been restored to the home we will inspect all work done by Reimer for leaks and functionality. Afterwards, the work area will be cleaned.

- 1 year parts warranty
- 1 year labor warranty

SERVICE	DESCRIPTION	QTY	PRICE	TOTAL
1	MAIN VALVE (BEFORE): <u>MAIN SHUT OFF VALVE BEFORE WATER METER</u> <ul style="list-style-type: none"> • SHUT DOWN WATER • DISCONNECT/CUT OUT EXISTING VALVE • INSTALL 1/4 TURN MAIN SHUT OFF • PRESS/INSTALL INTO PLACE • INSPECT VALVE FOR WATER LEAKS • CLEAN WORK AREA OF WATER AND DEBRIS 	1.00	\$528.89	\$528.89

POTENTIAL SAVINGS	\$26.44-\$79.33
SUB-TOTAL	\$528.89
TAX	\$46.28
TOTAL	\$575.17

Thank you for choosing Reimer Home Services and trusting us to work in your home.

CUSTOMER AUTHORIZATION

The summary above is furnished by Reimer Heating, Cooling, Plumbing, & Electrical LLC as a good faith estimate of work to be performed at the location described above. This does not include material price increases or additional labor and materials which may be required should unforeseen problems arise after the work has started. If a customer requests to delay an installation, it will result in delayed ordering of equipment and materials. In that case, any additional costs experienced by Reimer Heating, Cooling, Plumbing, & Electrical LLC will be relayed and invoiced to the customer.

I agree and authorize the work as summarized on these estimated terms. I agree to pay the full amount for all work performed.



Sign here

Date 4/27/2026

TERMS AND CONDITIONS

Change Orders and Substitutions. During the progress of the work under this Agreement, if Customer should order extra work not specified in the Agreement, Contractor may require such extra work to be considered an agreement separate and aside from this Agreement and may require payment for said extra work in advance. Should Contractor be unable to obtain any material(s) specified in the Agreement or any Change Order, Contractor shall have the right at its sole discretion to substitute comparable materials and such substitution shall not affect the Purchase Price.

Warranty. Customer understands that each manufacturer of products may provide factory warranties governing repair and replacement. Customer understands it is Customer's responsibility to refer to each specific manufacturer's warranty guidelines and that it may be necessary for Customer as the owner to register the equipment with the manufacturer and maintain it according to the manufacturer's specifications.

Additional Work. Contractor is not responsible for any drywall, fixtures, structural, or other damage that may occur or be necessary in order to complete the scope of work or any other damage that may occur as a result of the electrical, plumbing, sewer, or HVAC system, or other problems related to the premises. Contractor is not obligated to correct or repair pre-existing structural deficiencies or problems resulting from existing conditions to the property, or the work of others. For example, unless otherwise specified, Contractor is not responsible for any painting, patchwork, or repair work that may be required following any work, nor for any leveling of tubs, shower bases, or floors; repair of damage occurring; correction or repairs to sewer lines, to include, but not limited to, cutting into drywall/concrete, or roof/gutter repairs; correction to landscaping or property damaged in the normal course of operations.

Zoning, Conditions, Permits. Customer agrees to timely furnish all information necessary for Contractor to secure plans and permits for the work called for under this Agreement, and Customer warrants the work as contracted for does not violate any applicable zoning, classification, and building codes. Customer agrees to disclose to Contractor the location of all property lines, underground restrictions or underground utilities, easements or rights of way, pipes, power lines, septic tanks, utility lines, or drain fields that may impact or affect the planned project, and shall indemnify Contractor and hold Contractor harmless from any loss or liability, including attorney fees and costs, resulting from any suits, claims, disputes, losses, or problems related to the above. In the event that the applicable public authority or other government agency subsequently requires modifications or additional labor or materials that were not included in the Agreement, then the Purchase Price may be adjusted. Contractor is not responsible for any special inspections, analysis, or reports that are not ordinarily provided.

Contractor's Right to Cancel. If Contractor determines that this Agreement cannot be performed as intended due, for example, to incorrect pricing, unforeseen structural defects, or conditions to Customer's property, Contractor may cancel this Agreement, notify Customer in writing, and return all monies paid.

Customer's Representations: Customer(s) represents and warrants that (a) Customer(s) owns the premises where the products and services are being provided by Contractor; (b) Customer(s) will provide Contractor with reasonable access to the premises, including access to electrical as may be required by Contractor; and (c) Customer(s) shall be responsible for the preparation, protection, moving, and reinstalling of all items as required by Contractor under this Agreement.

Condensation, Mold and Related Matters. Customer(s) agrees to indemnify and hold Contractor and its employees, agents, and subcontractors harmless from any claims as to the identification, detection, abatement, encapsulation, or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside of the property at which work is performed. Contractor does not provide mold testing or remediation services.

HVAC, Plumbing, Electrical and Generator Terms & Conditions

Order Structure and Installation. Customer understands that it is Customer's responsibility that certain specifications with regard to existing electrical box and natural gas or liquid propane must be met to install a standby power generation system. Contractor will aid the Customer, but it is Customer's responsibility to contact the local natural gas or liquid propane service provider to confirm the meter and/or tanks are sufficient to handle the new equipment. Contractor will provide assistance in preparing and filing documentation to obtain permits from the appropriate municipalities. Customer understands that it may be necessary to drill a hole into the house foundation for the electrical and gas connections, and Customer will not hold Contractor liable for any damage to the foundation.

Design Conditions. All HVAC equipment is designed by manufacturers according to the standard design temperatures. Contractor is not responsible for cooling/heating beyond standard design temperatures, high humidity levels, system reaching dew point, ductwork sweating/producing condensate due to home infiltration rates, or any other reason. R-values, structural tightness, ductwork conditions, home infiltration, leakage of ductwork, building materials, and any other factor in the load calculation will be determined by the information the Customer provides to Contractor upon initial consultation. Contractor is not responsible for any problems incurred due to incorrect information provided by Customer at the time of consultation and load calculation. If Customer does not authorize Contractor to conduct its own testing to determine load calculations and all insulation values, Contractor shall size the new HVAC system based on the size of the Customer's existing HVAC system. In such case, Contractor shall not be responsible for problems caused by over-sizing (including without limitation short cycling, humidity control, and mold growth) or under-sizing (including without limitation inability to heat or cool within standard design temperatures).

Performance or Condition of Existing Equipment. Contractor is not responsible for the performance, functionality, or compatibility of existing equipment, ductwork, duct board, controls, or other equipment/materials that are not repaired or replaced during a job installation and that Customer agrees to keep in place.

Existing Line Set. Contractor is not responsible for any problems with heating or cooling due to the existing line set, which may require repair and replacement for an additional cost to the Customer in the event Contractor is unable to pull a proper vacuum on an existing line set.

Existing Gas Pipe. Contractor is not responsible for the condition of any existing gas pipe that is not readily accessible. Customer is responsible for any additional costs incurred if pressure testing is required to identify leaks and necessary repairs.

Existing Attic Access Stairs. In the event Customer's existing stairs/attic access cannot be safely utilized for the removal and installation of equipment, an alternate method or access may be required. Contractor is not responsible for (a) the replacement or repair of steps, stairs or panels that must be removed to complete removal or installation work; and/or (b) any property damage resulting from the removal of access steps, stairs, or panels.

Condensate Line. These services do not warranty any condensate or water leaks related to existing plumbing issues, PVC joints that separate, or due to improper slope of condensate lines between cooling coil and plumbing. It is understood and agreed to by Customer that the condensate lines are part of the plumbing system and that over a period of time dirt, sludge, and debris can accumulate in the condensate line. Under no circumstances does the Contractor warranty any part of a building's existing condensate piping and related plumbing; or damages related to existing condensate piping.

Drain Clearing. Should any drain cleaning cable become stuck in the line it is the responsibility of the Customer for removal and/or additional repairs. If a sewage spill occurs, including one deemed hazardous material, the cost of cleanup is the responsibility of the Customer.



REIMER

2575 Broadway Street
Cheektowaga, NY 14227
(716) 694-8524

BILL TO

Ray Priester
38 Rollingwood Drive
Lancaster, NY 14086 USA

ESTIMATE 634298921	ESTIMATE DATE Apr 27, 2026
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JOB ADDRESS

Ray Priester
38 Rollingwood Drive
Lancaster, NY 14086 USA

Project: 634295882

ESTIMATE DETAILS

Shower Cartridges (2) - changeouts: This quote reflects the cost to change it two shower cartridges due to sediment issues after shutting down, and restarting the city main. Debris and sediment from the shut down and restart process, have settled into the cartridge, causing one side not to get a proper seal, and causing scalding/temperature issues.

We will shutdown water to the home with the new 1/4 turn ball valve. Afterwards that, we will remove the shower trim exposing the valve in the wall. We will then attempt to pull the cartridge. This has no guarantee of success, and is only reflective of the labor and material costs associated with an attempt to remove these two cartridges. This is a preliminary step in troubleshooting the removal of the debris in the valve. The condition of the valve is unknown, and may end up needing to be replaced. This is an inexpensive first step in the troubleshooting process. In the event a shower valve is determined to be damaged, there is a chance that the entire valve will need to be swapped out, which will be an additional charge at the time of discovery. Homeowner will be presented a new option at that point in time, if the scope of work needs to be expanded. A small credit of \$200 will be applied to the additional work required if the valve is discovered to be unrepairable.

After changing out the cartridge, all shower trim will be restored to the shower valve, and the valve will be cycled several times and observed for leaks and proper functionality. We will then clean the area.

1 year parts warranty
1 year labor warranty

SERVICE	DESCRIPTION	QTY	PRICE	TOTAL
1	TUB/SHOWER VALVE REBUILD: <u>TUB/SHOWER VALVE REBUILD</u>	1.00	\$595.60	\$595.60

- TURN WATER OFF TO WORK AREA
- REMOVE TUB/SHOWER TRIM TO GAIN ACCESS TO WORK AREA
- PULL/REBULD TUB/SHOWER VALVE INTERNAL PARTS
- TURN WATER ON, ENSURE OF NO WATER LEAKS

- WIPE DOWN FIXTURE
- CLEAN WORK AREA OF WATER AND DEBRIS

2	TUB/SHOWER VALVE REBUILD: <u>TUB/SHOWER VALVE REBUILD</u>	1.00	\$595.60	\$595.60
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- TURN WATER OFF TO WORK AREA
- REMOVE TUB/SHOWER TRIM TO GAIN ACCESS TO WORK AREA
- PULL/REBULD TUB/SHOWER VALVE INTERNAL PARTS
- TURN WATER ON, ENSURE OF NO WATER LEAKS
- REINSTALL EXISTING TUB/SHOWER VALVE TRIM PIECES
- WIPE DOWN FIXTURE
- CLEAN WORK AREA OF WATER AND DEBRIS

3	Buf-RRP 1 yr free w/ Install: Rhino Reliability Program	1.00	\$0.00	\$0.00
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With the purchase of your new system, you have received a year of the RRP for free.

Membership Services & Benefits:

- 1x no-charge furnace (heating) maintenance visit
- 1x no-charge AC (cooling) maintenance visit
- 1x no-charge whole-home plumbing inspection (includes water heater flush)
- 1x no-charge whole-home electrical inspection
- Priority service scheduling, applied to routine and emergency services
- \$50 discount on each & every service call, day or night
- 15% on all repairs and accessories, up to \$200
- \$500 off any install / project greater than \$7,500
- 3-year extended warranty on parts & labor for all repairs, with continuous program enrollment & maintenance; installation by Reimer
- Free safety inspection for any family member or friend referred; limited to one visit per household

This maintenance contract will be reassessed and renewed on a yearly basis for coverage up to one year in length. Renewal is contingent upon no changes in home ownership from the original date of purchase.

MEMBER SAVINGS	\$210.20
SUB-TOTAL	\$1,191.20
TAX	\$104.23
TOTAL	\$1,295.43
EST. FINANCING	\$27.52

Thank you for choosing Reimer Home Services and trusting us to work in your home.
CUSTOMER AUTHORIZATION

TERMS AND CONDITIONS

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HVAC, Plumbing, Electrical and Generator Terms & Conditions

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Drain Clearing. Should any drain cleaning cable become stuck in the line it is the responsibility of the Customer for removal and/or additional repairs. If a sewage spill occurs, including one deemed hazardous material, the cost of cleanup is the responsibility of the Customer.



REIMER

2575 Broadway Street
Cheektowaga, NY 14227
(716) 694-8524

BILL TO

Ray Priester
38 Rollingwood Drive
Lancaster, NY 14086 USA

ESTIMATE 634303740	ESTIMATE DATE Apr 27, 2026
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JOB ADDRESS

Ray Priester
38 Rollingwood Drive
Lancaster, NY 14086 USA

Project: 634295882

ESTIMATE DETAILS

Tankless Flush, New Descaler cartridge : This quote reflects the cost to flush the existing tankless water heater, and install a new descaling cartridge. Due to the recent shutdown/restart of the water main, this customer has been experiencing sediment in many fixtures, and is correct to assume the sediment may have filtered into his heat exchanger on his tankless unit. This quote reflects the cost to flush the tankless units heat exchanger to remove excess debris. We will also remove the air screen and clear that out. We will also install a new descaler cartridge inline with the existing unit. We will then return the unit back to service, and observe for leaks and proper functionality.

Afterwards the work area will be cleaned.

1 year warranty on descaler cartridge parts and labor

SERVICE	DESCRIPTION	QTY	PRICE	TOTAL
1	14 POINT HOT WATER TANK TUNE UP: <u>14 POINT HOT WATER TANK TUNE UP</u>	1.00	\$261.46	\$261.46

- BRING YOUR HOT WATER TANK UP TO FACTORY FRESH CONDITION WITH A 14 POINT TUNE UP
- FLUSH OF HOT WATER TANK INCLUDED
- DRAFT TEST PERFORMED
- RELIEF VALVE TESTED
- BALL VALVE CYCLED FOR PROPER OPERATION
- INSPECTION OF PROPER OPERATION OF BURNER ASSEMBLY
- PLENTY MORE

POTENTIAL SAVINGS	\$0.00
SUB-TOTAL	\$261.46
TAX	\$22.88
TOTAL	\$284.34

Thank you for choosing Reimer Home Services and trusting us to work in your home.

CUSTOMER AUTHORIZATION

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I agree and authorize the work as summarized on these estimated terms. I agree to pay the full amount for all work performed.

Sign here



Date 4/27/2026

TERMS AND CONDITIONS

Change Orders and Substitutions. During the progress of the work under this Agreement, if Customer should order extra work not specified in the Agreement, Contractor may require such extra work to be considered an agreement separate and aside from this Agreement and may require payment for said extra work in advance. Should Contractor be unable to obtain any material(s) specified in the Agreement or any Change Order, Contractor shall have the right at its sole discretion to substitute comparable materials and such substitution shall not affect the Purchase Price.

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Existing Gas Pipe. Contractor is not responsible for the condition of any existing gas pipe that is not readily accessible. Customer is responsible for any additional costs incurred if pressure testing is required to identify leaks and necessary repairs.

Existing Attic Access Stairs. In the event Customer's existing stairs/attic access cannot be safely utilized for the removal and installation of equipment, an alternate method or access may be required. Contractor is not responsible for (a) the replacement or repair of steps, stairs or panels that must be removed to complete removal or installation work; and/or (b) any property damage resulting from the removal of access steps, stairs, or panels.

Condensate Line. These services do not warranty any condensate or water leaks related to existing plumbing issues, PVC joints that separate, or due to improper slope of condensate lines between cooling coil and plumbing. It is understood and agreed to by Customer that the condensate lines are part of the plumbing system and that over a period of time dirt, sludge, and debris can accumulate in the condensate line. Under no circumstances does the Contractor warranty any part of a building's existing condensate piping and related plumbing; or damages related to existing condensate piping.

Drain Clearing. Should any drain cleaning cable become stuck in the line it is the responsibility of the Customer for removal and/or additional repairs. If a sewage spill occurs, including one deemed hazardous material, the cost of cleanup is the responsibility of the Customer.

The summary above is furnished by Reimer Heating, Cooling, Plumbing, & Electrical LLC as a good faith estimate of work to be performed at the location described above. This does not include material price increases or additional labor and materials which may be required should unforeseen problems arise after the work has started. If a customer requests to delay an installation, it will result in delayed ordering of equipment and materials. In that case, any additional costs experienced by Reimer Heating, Cooling, Plumbing, & Electrical LLC will be relayed and invoiced to the customer.

I agree and authorize the work as summarized on these estimated terms. I agree to pay the full amount for all work performed.

Sign here

A handwritten signature in black ink, consisting of a stylized, cursive 'M' followed by a horizontal line and a small flourish.

Date 4/27/2026
