

C-1

NOTICE OF CLAIM FORM

ERIE COUNTY WATER AUTHORITY
295 MAIN STREET – ROOM 350
BUFFALO, NEW YORK 14203-2494
(716) 849-8465

Claimant(s) Name	SONJA KRAUZA		
Address	237 ORCHARD PARK RD	Cell Phone #	716- [REDACTED]
Email Address	[REDACTED]	Home Phone #	NA

Accident / Damage / Injury Location	237 ORCHARD PARK RD. WEST SENEEA, NY 14224		
Date of Incident	AUG. 7, 2026	Time of Incident	ALL DAY
Police Contacted?	Yes / No	Police Report Taken?	Yes / No
Name of Police Agency	NA		

PROPERTY DAMAGE CLAIMS ONLY

If this is not your property, give the name and address of the owner:

N/A if not applicable

Name			
Address		Zip Code	
Home Phone #		Work Phone #	

PLEASE ATTACH ESTIMATES

Repair Estimates	\$	\$
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PROPERTY DAMAGE AND PERSONAL INJURY WITNESSES

Name	MOLLY MUSARRA	Name	
Address	295 MAIN ST. 350 Bldg. NY 14203	Address	
Phone	716 923-3598	Phone	

Attach copies of Medical bills once submitted to health insurance or automobile insurance.

ONLY PROVIDE COPIES OF THE MEDICAL BILLS. DO NOT PROVIDE MEDICAL RECORDS WITH THIS CLAIM FORM.

Claimant's Statement (please print legibly and be specific):

On Fri. Aug. 7th 2026 ECWA broke a main 24 in. pipe in front of my house between 10 AM - 10¹⁵ AM which flooded my basement, yard and shed so fast. I have one step from the basement floor to a bottom landing and 3 more steps to another landing that is at the side door. The water was up to the top step to the door. I asked the men if I need to leave with my dog. I asked for help with the water and to look at how high it was. They were trying to control all the water on Orchard Park Rd 1st. They came inside to see what I meant and told me the water should start to recede and that they turned off the water at this point. I asked why didn't they turn it off at the beginning. I wasn't ever in a flood and didn't know what to do. He said that someone was on her way from claims.

Molly Musarra from claims after being at 5 other houses. Gave me this claim form and took pictures from the top stair. ECWA has pictures before I took any that I would like from before the receding took place. She allowed the guys to drain the water after getting control over the street first. Molly told me to call my insurance and explained that I would need remediation and get estimates as I was in shock. They sent their estimates to my insurance. While I was waiting for them. I don't know their costs, estimates at this time. I learned I don't have flood insurance. All of this took way too long and here I still am in sludge. I don't have money to pay for any of this. I live off of disability social security. From month to month. Being disabled all of these years has put me in financial peril after all of these years. This disaster isn't something I can pay for. I can't go to work and do overtime etc. I need new everything: furnace is dead beyond repair, also the water tank, washer and dryer too. Those basics along with furniture and a pilates rebounder, elliptical, clothes, stereo, copier scanner etc. I'll finish a list for you as I get to those parts of my full basement. So much was destroyed. At this time I need you to get rid of this sludge for me. It's not healthy. Please send me some help as soon as possible.

All statements herein are made under penalty of perjury.

Add Additional Pages if necessary

Date:

Sonja Krausz
Claimant's Signature

STATE OF NEW YORK)
COUNTY OF ERIE)

ss:

On this 24th day of August, 2026 before me, personally appeared, SONJA KRAUZA personally known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her capacity, and that by his/her signature on the instrument, the individual, or the person upon behalf of which the individual acted, executed the instrument.

THOMAS G. BONCORE
Notary Public, State of New York
Qualified in Erie County
Reg. No. 01B06205025
My Commission Expires 5/4/29

[Signature]
Notary Public

There was also damage to the front lawn, garden, railings to front steps and cement.

The water went all the way to the back yard and shed. The contents were drenched in sludge and the fences did show a water line after the day went on and the receding happened.



Sonia Krouzo
237 Orchard Park Rd
West Seneca, NY 14224-2630

RETURN RECEIPT
REQUESTED

NOVA 4071130

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE
CERTIFIED MAIL



9589 0710 5270 3145 0694 b5

Retail



RDC 99



14203

U.S. POSTAGE PAID
FCM LETTER
BUFFALO, NY 14224
AUG 28, 2026

\$11.02

S2324N507107-9

ERIE CO. WATER AUTHORITY
Attn: Claims Dept. M. Musarra
295 Main St. Rm 230
Buffalo, NY 14203

14203-2434100

