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From: Jennifer Fendrick <mrsfendrick@gmail.com>

Sent: Thursday, June 11, 2020 10:50 AM

To: questionscomments <questionscomments@ecwa.org>

Subject: Water worker

We have had low water pressure for over a year at our house and haven't called. Today I noticed a man from ECWA down the street and asked if he had a second when he was done to check it out for me. He was so extremely nice. He came down here and checked everything out! We have a broken box out front and he needed to put a work order in to have it fixed. He did not have to take the time to come down here, but he did. He was extremely nice and very pleasant! He did everything possible to get our problem fixed while he was here. I just want someone to know how greatly appreciative we are for his nice personality and caring for our problem. His name was Rick and he was driving truck 57. Thank you for having such amazing workers!

Jennifer and Tom Fendrick

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Sent from my iPhone