

C-19

Richard Walton  
4042 Towers Pl  
Hamburg, NY 14075-1331

Re; Acct # [REDACTED]

January 23, 2024

Dear Commissioners,

As you can see by the copy of my bill, over the last 4 quarters I have only used 19k gallons of water (all ECWA Readings), but due to your minimum charge I have been billed for 36k gallons. I have been overcharged by 17k gallons, nearly double my actual usage, and at a cost of \$4.26/k I have been forced to pay an extra \$72.42 for water and services I did not use or receive.

I have a household with only 2 people residing, I am requesting that my minimum quarterly usage be reduced to 4k gallons as this is in line with my current usage, and after payment of bill that is due on January 31, 2024, that a credit of \$72.42 be applied to my account

Sincerely,

A handwritten signature in black ink, appearing to read 'Richard Walton', with a horizontal line extending to the right.

Richard Walton

# QUARTERLY STATEMENT

<b>Account Number</b>	
<b>Billing Date</b>	01/01/2024
<b>Billing Period</b>	10/01/2023 TO 01/01/2024
	92 Days
<b>Meter Number</b>	10172798
<b>For Service at</b>	
[REDACTED]	
<b>Amount Due</b>	\$64.54
<b>Due Date</b>	Jan 31, 2024
<b>Meter Read Information</b>	
Present	71,000 ECWA Rding
Previous	67,000 ECWA Rding
Gallon Usage	4,000
<b>Summary</b>	
<b>Amount of Last Bill</b>	\$63.78
<b>Payments Received, Thank You!</b>	\$63.78
<b>Previous Balance Due</b>	\$0.00
<b>Current Water Charges</b>	
<b>Minimum Charge</b>	\$38.80
(Less Than or Equal to 9,000 Gallons)	
<b>Other Charges</b>	
<b>Infrastructure Invest Charge</b>	\$25.74
<b>Total Current Charges</b>	\$64.54
<b>Previous Balance Due</b>	\$0.00
<b>Total Amount Due</b>	\$64.54
To avoid a 10% late charge on the current bill, payment must be received by Feb 15, 2024	

**Contacting ECWA**

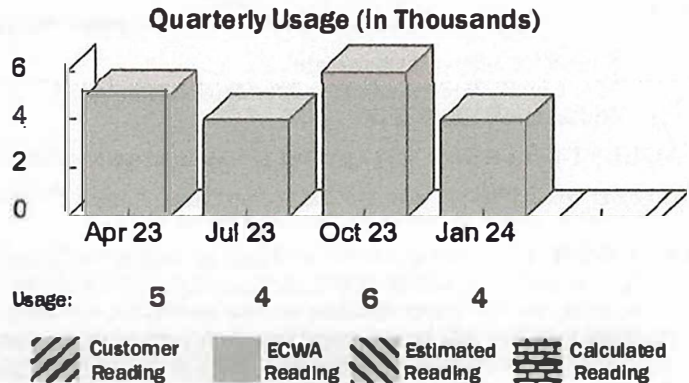
Office Hours M-F 8am to 5pm  
Office (716) 849-8444  
Fax (716) 849-8467  
Emergency Phone (716) 684-0900  
[www.ecwa.org](http://www.ecwa.org)

This account is enrolled in ECWA Online under  
[REDACTED]

**Messages**

ECWA's 2022 Annual Water Quality Report is available on our website at [www.ecwa.org](http://www.ecwa.org)

If you are having trouble paying your bill, please contact our Customer Service at (716) 849-8444 to discuss a Deferred Payment Arrangement.



RETURN THIS PORTION WITH PAYMENT



**Erie County Water Authority**  
PO Box 5148  
Buffalo, NY 14240-5148

Phone: (716) 849-8444    Office Hours: M-F 8am To 5pm

CHECK HERE IF ADDRESS OR TELEPHONE NUMBER HAS CHANGED.

1 AV \*A-01-R91-FM-01056-4



RICHARD WALTON  
4042 TOWERS PL  
HAMBURG NY 14075-1331



2803




<b>ACCOUNT NUMBER</b>	
[REDACTED]	
<b>AMOUNT DUE</b>	<b>\$64.54</b>
<b>DUE DATE</b>	<b>Jan 31, 2024</b>
<b>AMOUNT ENCLOSED \$</b> _____	
For Service at 3383 HICKOX RD HAMBURG NY	

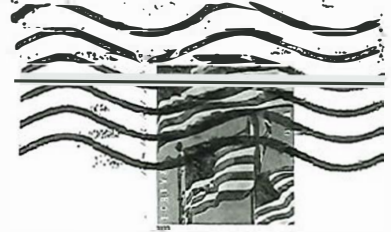


ERIE COUNTY WATER AUTHORITY  
PO BOX 5148  
BUFFALO NY 14240-5148

6068157560000064 54

 Mr Richard Walton  
4042 Towers Pl  
Hamburg, NY 14075

BUFFALO NY 140  
24 JAN 2024 PM 2 L



COMMISSIONERS  
ECWA  
295 MAIN ST  
Rm 350  
Buffalo NY 14203-2494

ERIE COUNTY WATER AUTH  
29 JAN 24 AM 10:41

14203-249498

