

From: [Hope Brakefield](#)
To: [foil](#)
Subject: [EXTERNAL] Foil Request
Date: Monday, September 28, 2026 3:53:19 PM

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Good afternoon,

I am requesting information from you to help with an insurance claim. Our new home was flooded on Sept 11, 2026, the day we moved in. An ECWA service personnel was dispatched for an emergency water shut off.

May I request the following information for 32 Forrester Ct Amherst NY 14228:

- 1) Any water testing results which determined if this was a service line leak.
- 2) The water reading from 9/11/26, the day of the flood and the previous 6 water readings that were not estimates, but actual readings with dates. This may have been from a previous owner, but we are trying to determine a pattern.

Thank you,
Hope Wengrzycki
[716-901-1012](#)

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