

From: [Kenneth Jones](#)
To: [foil; toainfo@amherst.ny.us](mailto:foil;toainfo@amherst.ny.us)
Subject: [EXTERNAL] please help residents of Paul drive amherst ny 14228
Date: Friday, August 22, 2025 1:52:51 AM

This message was sent from outside the organization. Do not open links or attachments unless you recognize the source of this email and know the content is safe.

Hello my name is Ken Jones and live at Amherst N.Y. 14228.
Please fix our drainage system in our neighborhood.
We have just experienced our second major water main break in the past week and our neighbors who live in a raised ranch, like us here at 147 paul drive experienced terrible flooding.
We all had terrible flooding in our homes during a bad rain about three months ago and was told that our drainage was backed up underground leading to the clogged drainage pond on N. French drive about 2 miles east of Phillip and N. French.
Even homes that are not raised ranches risked not being able to evacuate their water because at that time the water was coming up through the cracks in the street since the pond was full during the rain.
We appreciate all the effort made by the Town of Amherst and the County to clear up some of the drainage issues, however these recent breaks and the completely full drainage pond have us extremely anxious in our community.
Please come up with a permanent solution to our flooding and water main brakes.
We have suffered enough.
My family has done their part.
We have brand new gutter guards , sump pump, back up sump pump, full perimeter drain tile , bubbler systems connection, and tray drain in our new driveway. All installed after we bought our home in june 2024.
We still flooded terribly a couple months ago. I also maintain two auxillary exterior pumps plugged in and hoses attached in case of more water issues. Its embarrassing and unattractive on our property.
We are very very concerned that we will continue to experience flooding since the pond has remained full for several weeks, and we have had one water main break after another less than two weeks apart.
Please provide us with some security. The neighbors here really try hard to take care of their properties and deserve a more secure existence.
Again , thank you for the efforts that have been made but please be proactive and replace the water main system before another break and more flooding occurs, especially in our raised ranch homes. Please give this petition your utmost consideration. We just want to have confidence that we are being heard.
Your neighbor.
Ken Jones 716