

**From:** [ECWA Information](#)  
**To:** [foil](#); [Amy Hassett](#)  
**Subject:** FW: [EXTERNAL] Freedom of Information Law Request - Active Water Shutoff Records - Amherst  
**Date:** Wednesday, April 30, 2025 8:19:04 AM

---

Erica Jankiewicz  
Assistant Business Office Manager  
Erie County Water Authority  
P: 716-849-8444  
[ejankiewicz@ecwa.org](mailto:ejankiewicz@ecwa.org)

---

**From:** Carlos Torres <[foia-request@rbcgroupllc.com](mailto:foia-request@rbcgroupllc.com)>  
**Sent:** Tuesday, April 29, 2025 8:05 PM  
**To:** ECWA Information <[info@ecwa.org](mailto:info@ecwa.org)>  
**Subject:** [EXTERNAL] Freedom of Information Law Request - Active Water Shutoff Records - Amherst

This message was sent from outside the organization. Do not open links or attachments unless you recognize the source of this email and know the content is safe.

Carlos Torres  
4498 Main St Suite 4 Unit 1498  
Buffalo, NY 14226  
[foia-request@rbcgroupllc.com](mailto:foia-request@rbcgroupllc.com)  
716-948-9221

April 29, 2025  
Records Access Officer  
Water Department  
Amherst  
5583 Main St,  
Williamsville, NY 14221  
716-849-8444

Pursuant to New York's Freedom of Information Law (Article 6 of the Public Officers Law), I hereby  
request copies of records concerning water service shutoffs in Amherst. Specifically, I  
am  
seeking the most recent record or list of all addresses (or customer accounts) where

water service

has been shut off or is currently scheduled for shutoff, for any reason (such as non-payment).

If possible, please provide the requested records in electronic format (e.g., via email).

If there are any associated fees, please inform me if the cost is expected to exceed \$50.

As provided by law, I will anticipate a response within five business days.

If this request is denied in whole or in part, please provide a written explanation for the denial,

along with information on the procedure to appeal any such decision.

Thank you for your attention to this request.

---

Confidentiality Notice: This electronic mail transmission is intended for the use of the individual or entity to which it is addressed and may contain confidential information belonging to the sender which is protected by the attorney-client privilege/or otherwise. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this transmission in error, please notify the sender immediately by e-mail and delete the original message. Thank you for your cooperation.