

USAA SECURITY ZONE

Stacy  
Rodriguez  
USAA # ending in:0928

## Claim Message

To whom it may concern,

This correspondence is regarding the following USAA claim:

**USAA policyholder:** STACY A RODRIGUEZ  
**Claim number:** [REDACTED]

I am requesting information on account [REDACTED] for Stacy Rodriguez. Ms Rodriguez has requested a reimbursement for extra water usage during a claimed water leak on 12/7/2023. Per the bill dated 1/31/2024 the charge was \$1,454.18 for 341,000 gallon usage. I noticed for the Billing Period it stated, 'Adjustment'. Please explain what this means. If it mean this is an adjustment for the previous billing cycles please provide me with corrected quarterly bills for 2023 so that USAA can reimburse Ms. Rodriguez correctly for this loss.

Raymond Plante (210)531-8722 EXT 71489  
USAA Property Claims Adjuster

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

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- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,

[REDACTED]  
Raymond  
Property Integrated  
United Services Automobile Association

[06776:020:37]



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United Services Automobile Association, 9800 Fredericksburg Road, San Antonio, Texas 78288

128362-0522

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