

December 8, 2022

Erie County Water Authority  
Records Access Officer

Submitted via online form

To whom it may concern:

Pursuant to the New York Freedom of Information Law, Public Officers Law § 87, the National Center for Law and Economic Justice requests the following records:

1. All documents, records, and data showing the total number of residential customers each month since August 2021;
2. All documents, records, and data showing the total, median, and average dollar amount billed to residential customers each month since August 2021;
3. All documents, records, and data showing the number of residential customers in arrears by 1-90 days, 91-180 days, and greater than 181 days at the end of each month since August 2021;
4. All documents, records, and data showing the total dollar amount owed by residential customers at the end of each month since August 2021, broken down by residential customers in arrears by 1-90 days, 91-180 days, and greater than 181 days;
5. All documents, records, and data showing the number of disconnection notices sent due to non-payment to residential customers each month since August 2021;
6. All documents, records, and data showing the number of residential disconnections due to non-payment, since August 2021, broken down by month;
7. All documents, records, and data showing the number of liens on real property placed, sold, and enforced due to non-payment since August 2021, broken down by month;
8. All documents, records, and data showing the total number of residential customers in a state of disconnection due to non-payment each month since August 2021;
9. All documents, records, and data showing the number of reconnections of residential customers conducted each month since August 2021;
10. All documents, records, and data showing the number of residential customers that became eligible for disconnection due to non-payment but were not disconnected because of any legally mandated or voluntary suspension of disconnections each month since August 2021;
11. All documents, records, and data showing the number of residential customers enrolled in deferred payment agreements at the end of each month since August 2021;
12. All documents, records, and data showing the number of residential customers that entered into, successfully completed, or defaulted from a deferred payment agreement each month since August 2021;
13. All documents, records, and data showing the total amount owed by residential customers enrolled in a deferred payment agreement at the end of each month since August 2021, and the total amount owed by residential customers that entered into, successfully completed, or defaulted from a deferred payment agreement each month since August 2021; and

14. All documents, records, and data showing the number of residential customers that applied for the Low Income Water Assistance Program (LIWAP) each month since August 2021, the number of residential customers receiving LIWAP financial assistance at the end of each month since August 2021, and the total dollar amount of LIWAP assistance provided to residential customers each month since August 2021.

Please note that your response to these requests is required within five days of receipt indicating whether the record will be made available, the request is denied, or additional time will be required to make a determination. POL § 89(3)(a). Additionally, as the records access officer for the Erie County Water Authority, you have a responsibility to assist in the identification of responsive records in the case any of our requests are not sufficiently descriptive or where it is not clear whether responsive records may exist. 21 NYCRR § 1401.2(b)(2).

If any report or other document is in a format that is not self-explanatory, please provide a copy of the instructions for formatting the report or other document that would help in interpreting any coding or abbreviations used.

Please provide me with documents as they become available. If the information requested does not exist in the media requested, please inform us of this. We may be able to adjust our request.

If access to any requested records is denied pursuant to Public Officers Law § 87(2), please notify me, in writing, of the ground(s) for such denial of access for each record withheld and provide the name, address and email address of the person or body to whom an appeal should be directed. If my request is too broad or does not reasonably describe the records, please contact me via email so that I may clarify my request.

This request covers both paper and electronic records; the National Center for Law and Economic Justice would appreciate receiving records in electronic format, including scanned copies of paper records, whenever possible. Please note that NCLEJ is a 501(c)(3) not-for-profit corporation that works to advance racial and economic justice, and the records will be used in the public interest. Therefore, we respectfully request the waiver of any fees associated with this request. If fees will not be waived, please inform me of any fees before filing the request.

Thank you for your help in this matter. You can reach me at (212) 633-6967 or [deabler@nclej.org](mailto:deabler@nclej.org) with any questions.

Sincerely,

Katharine Deabler-Meadows  
Staff Attorney  
National Center for Law and Economic Justice