

**From:** [Robin Carlisi](#)  
**To:** [foil](#)  
**Subject:** [EXTERNAL] Water inquiry 598 Emerson Drive/Amherst, NY 14226  
**Date:** Thursday, August 7, 2025 4:32:40 PM

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I am a tenant renting a room at 598 Emerson Drive  
Amherst, NY 14226.

I have complained to the landlord, Mary Goss, about loud,  
banging noises coming from all her faucets and flushing of the  
toilet. She refused to tell me what the problem was in the home.

I would like to know, through this FOIL request,

1. If this owner has ever shut the water off at this residence since she purchased it January  
2024?

**Was there ever a "Shut off" order put in by you or her?**

2. Is there a well on this property?--to gain water access?

3. Was there an existing water/plumbing problem with this property when she purchased it in  
2024? and was she directed to fix the problem?

Thank you very much for your time.  
Robin A. Carlisi