



**January 26, 2026**

RE: Continuity of Water Supply

**Erie County Water Authority**

**295 Main St, Rm 350, Buffalo NY 14203**

To Whom It May Concern:

Dialyze Direct **NY**, LLC, is a kidney dialysis provider. I am sending this letter to inform you of our presence in the community. We provide life-sustaining treatments for dialysis patients located at:

**Absolute at Aurora Park, 292 Main St, East Aurora NY 14052**

**HighPointe on Michigan, 1031 Michigan Ave, Buffalo NY 14203**

Our facility is engaged in providing hemodialysis treatments to patients with End-Stage Renal Disease (ESRD). Water supplied by your agency is further purified at our location to meet medical requirements and exposed to the blood of patients to remove waste (toxins). The therapy is dependent on an uninterrupted supply of water of consistent quality. Please recognize that we are a critical medical entity and as such, we request to be on your priority list for the restoration of water services. Your attention and consideration of our situation is greatly appreciated. The actions that you take will benefit our patients and reduce the strain on local hospitals.

We are also requesting your cooperation by providing us with information on the following:

- Prior notification if a change in water quality or treatment methodology is anticipated.
- Prior notification (when possible) of interruption in service or work which will alter the physical or chemical characteristics of the water.

Thank you in advance for your cooperation. Please do not hesitate to contact me with any additional questions or concerns.

Sincerely,

**Tina Wright, Regional Operations Director; [twright@dialyzedirect.com](mailto:twright@dialyzedirect.com)**

**4714 16th Ave Brooklyn, NY 11204; (732)806-9990**