

**From:** [Carlos Torres](#)  
**To:** [foil](#)  
**Subject:** [EXTERNAL] RE: Freedom of Information Law (FOIL) Request for Outstanding Water Bills  
**Date:** Monday, April 27, 2026 1:03:19 PM

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April 27, 2026

Jennifer L. Hibit  
FOIL Officer  
Erie County Water Authority  
295 Main St., Room 350  
Buffalo, NY 14203-2494  
Email: [foil@ecwa.org](mailto:foil@ecwa.org)

RE: Freedom of Information Law (FOIL) Request for Outstanding Water Bills

Dear Ms. Hibit,

Under the provisions of the New York Freedom of Information Law (FOIL), Article 6 of the Public Officers Law, I am writing to request copies of records regarding outstanding water bills owed to the Erie County Water Authority.

Specifically, I am requesting the following records:

1. A list or database export of all outstanding (unpaid) water bills for active accounts.
2. A list or database export of all outstanding (unpaid) water bills for inactive accounts.

For each record, please include the following data fields, if available:

- Account Number
- Service Address
- Billing Name (if disclosable under FOIL)
- Total Outstanding Balance
- Date of Last Payment or Date Account Became Delinquent
- Account Status (Active or Inactive)

If these records are maintained in an electronic format (such as Excel, CSV, or PDF), I request that they be provided electronically via email to [support@rbcotrust.com](mailto:support@rbcotrust.com) to avoid unnecessary copying fees. If there are any fees associated with fulfilling this request, please inform me of

the total cost prior to processing the request.

If my request is denied in whole or in part, please justify all deletions or denials by reference to specific exemptions of the Freedom of Information Law. I also request that you provide the name and address of the person or body to whom an appeal should be directed.

Thank you for your time and assistance in this matter. I look forward to your response within five (5) business days, as required by law.

Sincerely,

Carlos Torres