

From: [Shurquetta Chagois](#)
To: [foil](#)
Subject: Fw: [EXTERNAL] Certification of Utilities
Date: Tuesday, August 12, 2025 12:01:43 PM
Attachments: [image001.png](#)
[image.png](#)

Hello,

I am writing to request a detailed billing history for the outstanding balance of **\$2,293.61** currently reflected on my account.

Shurquetta Chagois

APC III- Utilities, MCS

Direct: 318.514.1176

Office: 813.387.1100

Email: shurquetta.chagois@mcs360.com



From: ECWA Information <info@ecwa.org>
Sent: Tuesday, August 12, 2025 4:57 PM
To: Shurquetta Chagois <Shurquetta.Chagois@mcs360.com>
Subject: RE: [EXTERNAL] Certification of Utilities

All charges are for clean water services only, no sewer. If you need a detailed financial history, you will need to submit a Freedom of Information request to foil@ecwa.org.

-Erica J.

From: Shurquetta Chagois <Shurquetta.Chagois@mcs360.com>
Sent: Tuesday, August 12, 2025 11:45 AM
To: ECWA Information <info@ecwa.org>
Subject: Re: [EXTERNAL] Certification of Utilities

I am writing to request a detailed billing history for the outstanding balance of **\$2,293.61** currently reflected on my account. Specifically, I would like to confirm whether this balance pertains to **water and sewer services**.

Shurquetta Chagois

APC III- Utilities, MCS

Direct: 318.514.1176
Office: 813.387.1100
Email: shurquetta.chagois@mcs360.com



From: ECWA Information <info@ecwa.org>
Sent: Tuesday, August 12, 2025 4:13 PM
To: Shurquetta Chagois <Shurquetta.Chagois@mcs360.com>
Subject: RE: [EXTERNAL] Certification of Utilities

Good morning,

Please find attached a copy of the final billing statement as well as a status letter including all subsequent late fees.

The account is inactive; water service was shut off on 3/13/25.

All outstanding balances remain with the property.

Kind regards,
Erica J.

From: Shurquetta Chagois <Shurquetta.Chagois@mcs360.com>
Sent: Tuesday, August 12, 2025 10:53 AM
To: ECWA Information <info@ecwa.org>
Subject: [EXTERNAL] Certification of Utilities

This message was sent from outside the organization. Do not open links or attachments unless you recognize the source of this email and know the content is safe.

Hello,

I am writing on behalf of **Freedom Mortgage**, which has recently obtained ownership of the property located at:

24 WALTHAM AVE
LANCASTER, NY 14086

through foreclosure.

We kindly request the following information regarding this property:

1. **Current Status** – Please confirm whether **water, sewer, and trash services** are currently active or inactive.
2. **If the property is well/septic please also advise.**
3. **Account Responsibility** – Please advise whether any outstanding balances are tied to the **property** or to the **previous account holder**.
4. **Billing Records** – If balances remain with the property, we request:
 1. A copy of the **most recent invoice**
 2. A **detailed account history statement**

If you are unable to provide this information due to account privacy restrictions, please advise.

Shurquetta Chagois

APC III- Utilities, MCS

Direct: 318.514.1176

Office: 813.387.1100

Email: shurquetta.chagois@mcs360.com



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