

**From:** [McCleary, Melissa](#)  
**To:** [foil](#)  
**Subject:** FW: [EXTERNAL] LOAN 0013454640 second request  
**Date:** Thursday, September 25, 2025 6:09:57 AM

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Good morning,

Can you advise if there is any outstanding water bills due at this time on this account? If so please provide the bill owed. The property address is 637 TWO ROD ROAD ALDEN NY 14004, the name on the account was SCHUTT.

We paid the last bill that was due see below, I just need to know if that was the final bill or if there is more.

06/16/25 13:45:04 KB6 \*\*\*COMPLETED/APPROVED\*\*\*  
MANUAL PMT STAMP THROUGH RMP  
WATER IAO \$1522.86 ON 6/16/25  
LOAN CODE/SEQ/REASON CODE: FCUT 631/92  
PAYEE HEADER: UTILECWA  
ERIE COUNTY WATER AUTHORITY  
2/23/21 - 5/14/25  
PROCESS STOP: 4 - KB  
\*\*\*\*\*

Thanks,

Melissa McCleary  
**Assistant Vice President**  
**Government Claims Specialist III**  
**Cust. Asset Management**  
**M&T Bank**  
**475 Crosspoint Parkway**  
**Getzville, N.Y 14068**  
**716-343-6319**  
[msmccleary@mtb.com](mailto:msmccleary@mtb.com)

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**From:** McCleary, Melissa  
**Sent:** Monday, June 16, 2025 7:46 AM  
**To:** [foil@ecwa.org](mailto:foil@ecwa.org)  
**Subject:** FW: [EXTERNAL] LOAN 0013454640 second request

Good morning,

Please see the below and the attached as I was told I needed to reach out to your department for the billing history on this file, please provide the billing history from where the balance was at a zero balance up to current bill owed and address on where to remit payment to.

Thanks

Melissa McCleary

**Assistant Vice President  
Government Claims Specialist III  
Cust. Asset Management  
M&T Bank  
475 Crosspoint Parkway  
Getzville, N.Y 14068  
716-343-6319  
[msmcleary@mtb.com](mailto:msmcleary@mtb.com)**

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**From:** McCleary, Melissa  
**Sent:** Tuesday, June 10, 2025 8:40 AM  
**To:** [foil@ecwa.org](mailto:foil@ecwa.org)  
**Subject:** FW: [EXTERNAL] LOAN 0013454640

Good morning,

We have foreclosed on this property at 637 Two Rod Road Alden NY 14004 and we are looking for the billing history. With the balance showing zero to current, I have the current bill attached we just need the billing history and address on where to remit payment to.

The name on the account was DENISE SCHUTT.

Thanks,

Melissa McCleary

**Assistant Vice President  
Government Claims Specialist III  
Cust. Asset Management  
M&T Bank  
475 Crosspoint Parkway**

Getzville, N.Y 14068  
716-343-6319  
[msmccleary@mtb.com](mailto:msmccleary@mtb.com)

**From:** ECWA Information <[info@ecwa.org](mailto:info@ecwa.org)>  
**Sent:** Tuesday, June 10, 2025 8:35 AM  
**To:** McCleary, Melissa <[msmccleary@mtb.com](mailto:msmccleary@mtb.com)>  
**Subject:** RE: [EXTERNAL] LOAN 0013454640

**\*\*\*WARNING: EXTERNAL EMAIL\*\*\***

Use caution before acting. Report any suspicious emails.

Hi Melissa,

I attached a status letter showing the current amount due on the account you requested. If you need more detailed information from the account, you will need to submit a FOIL request to [foil@ecwa.org](mailto:foil@ecwa.org).

Kind regards,

Erica Jankiewicz  
Assistant Business Office Manager  
Erie County Water Authority  
P: 716-849-8444  
[ejankiewicz@ecwa.org](mailto:ejankiewicz@ecwa.org)

**From:** McCleary, Melissa <[msmccleary@mtb.com](mailto:msmccleary@mtb.com)>  
**Sent:** Tuesday, June 10, 2025 7:18 AM  
**To:** ECWA Information <[info@ecwa.org](mailto:info@ecwa.org)>  
**Subject:** [EXTERNAL] LOAN 0013454640

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Good morning,

We have foreclosed on this property at 637 Two Rod Road Alden NY 14004 and we are looking to find out if the water would follow the customer or the property, if it follows the property can you advise if there is an outstanding water bill due and provide the most recent billing history from when the account was at a zero

balance through current bill, and provide an address on where to send payment?

The name on the account was DENISE SCHUTT.

Thanks,

Melissa McCleary

**Assistant Vice President**

**Government Claims Specialist III**

**Cust. Asset Management**

**M&T Bank**

**475 Crosspoint Parkway**

**Getzville, N.Y 14068**

**716-343-6319**

**[msmccleary@mtb.com](mailto:msmccleary@mtb.com)**

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