

**From:** [Lynn Gangloff](#)  
**To:** [foil](#)  
**Subject:** [EXTERNAL] Service call to 74 Grambo drive Lancaster NY  
**Date:** Wednesday, June 24, 2026 2:33:52 PM

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Hello, I am requesting a copy of the service by Erie County water Authority to my property in October 2025. I was told by Marrano to contact Erie County water about an issue I was having. I promptly called and there was a service representative in the area that came right over. They told us to do a sump pump test to locate the water issue. We did they dug into the Lawn to try to access the issue. They said the pipes to the water box were crushed and they removed them. I just want documentation that they did find a problem .We have since had the box and all the plumbing replaced. They did not know and we did not know as a new homeowner that Erie County was not responsible for our PLUMBING that it was directly Marrano, but the representative that they sent told us to call. I am in no way looking for any compensation or holding Erie county responsible if you could please send a record that you were here and damage was found to my email. I would greatly appreciate that.

Lynn Gangloff

Sent from my iPhone