

C-11

From: [Bruce Simon](#)
To: [foil](#)
Subject: [EXTERNAL] 124 Evans St, Williamsville, NY 14221
Date: Thursday, February 5, 2026 4:36:01 PM

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I write to request all records of work ECWA has performed from the main line to the connector box at 124 Evans St, Williamsville, NY 14221 (which we purchased on 11/18/2025). I'm trying to figure out what to do to avoid a repeat of the problem we've been facing all week: no water to the house due to ice blockage in a line somewhere outside the house.

Thanks,

—Bruce Simon
716/785-1420
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